The National Citizen Survey™

PASCO COUNTY, FL
2009

Benchmark Report

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Understanding the Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. Pasco County chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (Florida). A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the Pasco County Survey was included in NRC's database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast[1]	17%ile
West[2]	20%ile
North Central West[3]	11%ile
North Central East[4]	13%ile
South Central[5]	9%ile
South[6]	25%ile
Northeast West[7]	3%ile
Northeast East[8]	2%ile
Population	
Less than 40,000	41%ile
40,000 to 74,999	20%ile
75,000 to 149,000	16%ile
150,000 or more	23%ile

[1] Alaska, Washington, Oregon, California, Hawaii
[2] Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico
[3] North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota
[4] Illinois, Indiana, Ohio, Michigan, Wisconsin
[5] Oklahoma, Texas, Louisiana, Arkansas
[6] West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC
[7] New York, Pennsylvania, New Jersey
[8] Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

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Putting Evaluations onto the 100-point Scale

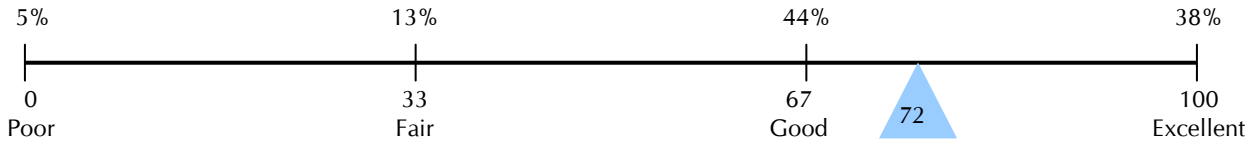
Although responses to many of the evaluative questions were made on a 4 point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, "excellent" = 100, "good" = 67, "fair" = 33 and "poor" = 0. If everyone reported "excellent," then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a "poor", the result would be 0 on the 100-point scale. If half the respondents gave a score of "excellent" and half gave a score of "poor," the average would be in the middle of the scale (like the center post of a teeter totter) between "fair" and "good." An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with "don't know"	Step1: Remove the percent of "don't know" responses	Total without "don't know"	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%ile	= 36 ÷ (100-5) =	38%ile	100	= 38%ile x 100 =	38
Good	42%ile	= 42 ÷ (100-5) =	44%ile	67	= 44%ile x 67 =	30
Fair	12%ile	= 12 ÷ (100-5) =	13%ile	33	= 13%ile x 33 =	4
Poor	5%ile	= 5 ÷ (100-5) =	5%ile	0	= 5%ile x 0 =	0
Don't know	5%ile		–			
Total	100%ile		100%ile			**72**

How do you rate the community as a place to live?



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Interpreting the Results

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The fourth column shows the benchmark, followed by a comparison of your jurisdiction's average rating (column one) to this benchmark.

The comparison: "above," "below" or "similar" comes from a statistical comparison of your jurisdiction's rating to the benchmark (the average rating from all the comparison jurisdictions where a similar question was asked). Differences of more than three points on the 100-point scale between your jurisdiction's ratings and the average based on the appropriate comparisons from the database are considered "statistically significant," and thus are marked as "above" or "below" the benchmark. When differences between your jurisdiction's ratings and the benchmarks are three points or fewer, they are marked as "similar to" the benchmark.

This report contains benchmarks at the national level, as well as for Florida.

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National Benchmark Comparisons

Overall Community Quality Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
The overall quality of life in Pasco County	58	266	347	65	Below
Your neighborhood as a place to live	68	119	220	68	Similar
Pasco County as a place to live	62	219	287	70	Below
Remain in Pasco County for the next five years	76	41	69	77	Similar
Recommend living in Pasco County to someone who asks	69	53	70	75	Below

Community Transportation Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Ease of bus travel in Pasco County	27	129	146	43	Below
Ease of car travel in Pasco County	39	195	211	51	Below
Ease of walking in Pasco County	33	203	208	54	Below
Ease of bicycle travel in Pasco County	26	200	207	47	Below
Availability of paths and walking trails	33	65	70	52	Below
Traffic flow on County roads	28	131	137	44	Below

Transportation and Parking Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Road repair	36	255	339	45	Below
Bus or transit services	31	158	167	50	Below
Amount of public parking	38	121	148	45	Below

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Frequency of Bus Use Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Ridden a local bus within Pasco	8	103	120	24	Less

Housing Characteristics Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Availability of affordable quality housing	45	73	245	38	Above
Variety of housing options	55	26	66	52	Above

Housing Costs Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or more of income)	42	17	66	36	More

Built Environment Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Overall quality of new development in Pasco County	51	98	167	53	Similar
Overall appearance of Pasco County	51	190	261	58	Below

Population Growth Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Population growth seen as too fast	65	48	176	49	More

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Nuisance Problems Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
To what degree, if at all, are run down buildings, weed lots or junk vehicles a problem in Pasco County?	19	39	166	13	More

Planning and Community Code Enforcement Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Land use, planning and zoning	30	199	223	42	Below
Code enforcement (weeds, abandoned buildings, etc)	27	263	276	45	Below
Animal control	38	229	243	53	Below

Economic Sustainability and Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Employment opportunities	23	196	230	36	Below
Shopping opportunities	58	69	216	49	Above
Pasco County as a place to work	38	180	209	52	Below
Overall quality of business and service establishments in Pasco County	53	38	62	55	Similar

Economic Development Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Economic development	33	184	212	45	Below
Agricultural/farm advisor	9	10	11	37	Below

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Job and Retail Growth Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Retail growth seen as too slow	34	82	176	35	Similar
Jobs growth seen as too slow	89	11	177	69	More

Personal Economic Future Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Positive impact of economy on household income	11	142	174	19	Below

Community and Personal Public Safety Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Safety in Pasco County's downtown area after dark	55	141	218	60	Below
Safety in Pasco County's downtown area during the day	76	163	210	82	Below
Safety in your neighborhood after dark	71	122	246	69	Similar
Safety in your neighborhood during the day	86	139	253	85	Similar
Environmental hazards, including toxic waste	66	57	69	75	Below
Safety from property crimes (e.g., burglary, theft)	52	163	211	61	Below
Safety from violent crime (e.g., rape, assault, robbery)	60	172	212	71	Below

Crime Victimization and Reporting Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Victim of crime	15	57	180	14	Similar
Reported crimes	80	61	178	77	More

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Public Safety Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Sheriff services	63	214	335	65	Similar
Fire services	75	162	272	76	Similar
Ambulance or emergency medical services	76	104	258	74	Similar
Crime prevention	47	194	242	56	Below
Fire prevention and education	58	162	197	64	Below
Traffic enforcement on County roads and highways	49	232	273	56	Below
Municipal courts	53	68	120	54	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	54	51	88	55	Similar

Community Environment Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Cleanliness of Pasco County	50	66	76	61	Below
Quality of overall natural environment in Pasco County	54	57	67	62	Below
Preservation of natural areas such as open space, farmlands and greenbelts	46	58	77	52	Below
Air quality	54	97	145	59	Below

Utility Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Power (electric and/or gas) utility	57	31	35	62	Below
Sewer services	51	203	216	61	Below
Drinking water	43	191	217	57	Below
Storm drainage	49	170	267	51	Similar
Yard waste pick-up	50	149	170	62	Below
Recycling	45	216	244	62	Below
Garbage collection	67	181	277	69	Similar

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Community Recreational Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Recreational opportunities	47	174	228	56	Below
Pasco County open space	52	24	28	62	Below
Availability of historic sites	42	11	11	58	Below

Participation in Parks and Recreation Opportunities Benchmarks					
	Comparison to benchmark	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Used Pasco recreation centers	Similar	61	139	56	Similar
Participated in a recreation program or activity	Less	118	167	48	Less
Visited a neighborhood park or County park	Less	159	175	85	Less

Parks and Recreation Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
County parks	65	144	250	66	Similar
Recreation programs or classes	54	210	265	61	Below
Recreation centers or facilities	57	134	208	60	Similar
Nature programs or classes	43	9	9	58	Below

Cultural and Educational Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Opportunities to attend cultural activities	40	187	221	51	Below
Educational opportunities	41	143	154	57	Below

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Participation in Cultural and Educational Opportunities Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Used Pasco public libraries or their services	69	106	152	72	Similar
Participated in religious or spiritual activities in Pasco	49	27	40	52	Similar

Cultural and Educational Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Public schools	50	134	178	59	Below
Public library services	62	215	241	70	Below

Community Health and Wellness Access and Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Availability of affordable quality health care	44	93	164	46	Similar
Availability of affordable quality food	55	50	97	55	Similar
Availability of preventive health services	47	31	48	50	Below

Health and Wellness Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Health services	47	109	141	55	Below
Mental health services	11	21	21	40	Below
Drug and alcohol services	10	16	16	37	Below
Adult protective services	10	12	12	36	Below

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Community Quality and Inclusiveness Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Sense of community	50	171	233	56	Below
Openness and acceptance of the community towards people of diverse backgrounds	51	122	195	54	Similar
Availability of affordable quality child care	42	81	163	41	Similar
Pasco County as a place to raise children	55	220	281	65	Below
Pasco County as a place to retire	59	112	256	57	Similar

Services Provided for Population Subgroups Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Services to seniors	47	196	226	56	Below
Services to youth	39	171	197	51	Below
Services to low-income people	36	144	174	42	Below

Civic Engagement Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Opportunities to participate in community matters	46	59	63	57	Below
Opportunities to volunteer	55	54	63	64	Below

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Participation in Civic Engagement Opportunities Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	24	129	176	29	Less
Watched a meeting of local elected officials or other local public meeting on cable television	33	108	133	45	Less
Volunteered your time to some group or activity in Pasco	37	116	176	43	Less
Participated in a club or civic group in Pasco	28	30	47	31	Similar
Provided help to a friend or neighbor	94	30	46	94	Similar

Voter Behavior Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Registered to vote	86	61	186	83	More
Voted in last general election	83	31	186	73	More

Use of Information Sources Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Visited the Pasco County Web site	55	38	61	58	Similar

Local Government Media Services and Information Dissemination Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Cable television	57	21	145	49	Above
Public information services	50	181	220	57	Below

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Social Engagement Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Opportunities to participate in social events and activities	44	57	65	55	Below
Opportunities to participate in religious or spiritual events and activities	61	42	51	65	Below

Contact with Immediate Neighbors Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Has contact with neighbors at least once per month	80	10	56	73	More

Public Trust Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
The value of services for the taxes paid to Pasco County	42	265	294	53	Below
The overall direction that Pasco County is taking	44	201	239	54	Below
The job Pasco County government does at welcoming citizen involvement	33	252	255	55	Below
The job Pasco County government does at listening to citizens	30	216	221	48	Below
Overall image or reputation of Pasco County	46	159	200	58	Below

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Services Provided by Local, State and Federal Governments Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Services provided by Pasco County	49	290	325	60	Below
Services provided by the Federal Government	37	170	195	42	Below
Services provided by the State Government	40	157	197	44	Below

Contact with County Employees Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Had contact with county employee(s) in last 12 months	52	143	190	58	Less

Perceptions of County Employees (Among Those Who Had Contact) Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	National benchmark	Comparison to benchmark
Knowledge	64	179	254	68	Below
Responsiveness	64	145	247	65	Similar
Courtesy	71	79	206	68	Similar
Overall impression	65	147	289	65	Similar

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Jurisdictions Included in National Benchmark Comparisons

Valdez, AK....4,036
Alabaster, AL....22,169
Auburn, AL....42,987
Gulf Shores, AL....5,044
Tuskegee, AL....11,846
Fayetteville, AR....58,047
Fort Smith, AR....80,268
Hot Springs, AR....35,613
Avondale, AZ....35,883
Chandler, AZ....176,581
Cococino County, AZ....116,320
Dewey-Humboldt, AZ....6,295
Flagstaff, AZ....52,894
Florence, AZ....17,054
Goodyear, AZ....18,911
Kingman, AZ....20,069
Marana, AZ....13,556
Peoria, AZ....108,364
Phoenix, AZ....1,321,045
Prescott Valley, AZ....25,535
Queen Creek, AZ....4,316
Safford, AZ....9,232
Scottsdale, AZ....202,705
Sedona, AZ....10,192
Tempe, AZ....158,625
Tucson, AZ....486,699
Yuma, AZ....77,515
Yuma County, AZ....160,026
Agoura Hills, CA....20,537
Bellflower, CA....72,878
Benicia, CA....26,865
Brea, CA....35,410
Brisbane, CA....3,597
Burlingame, CA....28,158
Capitola, CA....10,033
Carlsbad, CA....78,247
Chula Vista, CA....173,556
Claremont, CA....33,998
Concord, CA....121,780
Cupertino, CA....50,546
Davis, CA....60,308
Del Mar, CA....4,389
Dublin, CA....29,973
El Cerrito, CA....23,171
Galt, CA....19,472
La Mesa, CA....54,749
Laguna Beach, CA....23,727
Livermore, CA....73,345
Lodi, CA....56,999
Long Beach, CA....461,522
Lynwood, CA....69,845
Menlo Park, CA....30,785
Mission Viejo, CA....93,102
Morgan Hill, CA....33,556
Mountain View, CA....70,708
Newport Beach, CA....70,032
Palm Springs, CA....42,807
Palo Alto, CA....58,598
Poway, CA....48,044
Rancho Cordova, CA....55,060
Redding, CA....80,865
Richmond, CA....99,216
Riverside, CA....255,166
San Bernardino County, CA....1,709,434
San Francisco, CA....776,733
San Jose, CA....894,943
San Rafael, CA....56,063
San Ramon, CA....44,722
Santa Barbara County, CA....399,347
Santa Monica, CA....84,084
South Lake Tahoe, CA....23,609
Stockton, CA....243,771
Sunnyvale, CA....131,760
Walnut Creek, CA....64,296
Calgary, Canada....878,866
District of Saanich,Victoria, Canada....103,654
Edmonton, Canada....666,104
Guelph, Ontario, Canada....114,943
Kelowna, Canada....96,288
North Vancouver, Canada....44,303
Oakville, Canada....144,738
Prince Albert, Canada....34,291
Thunder Bay, Canada....109,016
Victoria, Canada....78,057
Whitehorse, Canada....19,058
Yellowknife, Canada....16,541
Arapahoe County, CO....487,967
Archuleta County, CO....9,898
Arvada, CO....102,153
Aspen, CO....5,914
Aurora, CO....276,393
Boulder, CO....94,673
Boulder County, CO....291,288
Breckenridge, CO....2,408
Broomfield, CO....38,272
Castle Rock, CO....20,224
Colorado Springs, CO....360,890
Craig, CO....9,189
Crested Butte, CO....1,529
Denver (City and County), CO....554,636
Douglas County, CO....175,766
Durango, CO....13,922
Eagle County, CO....41,659
Englewood, CO....31,727
Fort Collins, CO....118,652
Frisco, CO....2,443
Fruita, CO....6,478
Georgetown, CO....1,088
Golden, CO....17,159
Grand County, CO....12,442
Grand Junction, CO....41,986
Greenwood Village, CO....11,035
Highlands Ranch, CO....70,931
Hot Sulphur Springs, CO....521

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Jefferson County, CO	527,056
Lakewood, CO	144,126
Larimer County, CO	251,494
Lone Tree, CO	4,873
Longmont, CO	71,093
Louisville, CO	18,937
Loveland, CO	50,608
Mesa County, CO	116,255
Montrose, CO	12,344
Northglenn, CO	31,575
Parker, CO	23,558
Pitkin County, CO	14,872
Silverthorne, CO	3,196
Steamboat Springs, CO	9,815
Sterling, CO	11,360
Summit County, CO	23,548
Thornton, CO	82,384
Vail, CO	4,531
Westminster, CO	100,940
Wheat Ridge, CO	32,913
Coventry, CT	11,504
Hartford, CT	121,578
Manchester, CT	54,740
Wethersfield, CT	26,271
Windsor, CT	28,237
Dover, DE	32,135
Belleair Beach, FL	1,751
Bonita Springs, FL	32,797
Brevard County, FL	476,230
Cape Coral, FL	102,286
Charlotte County, FL	141,627
Clearwater, FL	108,787
Collier County, FL	251,377
Cooper City, FL	27,939
Coral Springs, FL	117,549
Dania Beach, FL	20,061
Daytona Beach, FL	64,112
Delray Beach, FL	60,020
Destin, FL	11,119
Duval County, FL	778,879
Escambia County, FL	294,410
Eustis, FL	15,106
Gainesville, FL	95,447
Hillsborough County, FL	998,948
Kissimmee, FL	47,814
Martin County, FL	126,731
Melbourne, FL	71,382
Miami Beach, FL	87,933
North Palm Beach, FL	12,064
North Port, FL	22,797
Oakland Park, FL	30,966
Ocoee, FL	24,391
Oldsmar, FL	11,910
Oviedo, FL	26,316
Palm Bay, FL	79,413
Palm Beach, FL	10,468
Palm Beach County, FL	1,131,184
Palm Beach Gardens, FL	35,058
Palm Coast, FL	32,732
Pasco County, FL	344,765
Pinellas County, FL	921,482
Port Orange, FL	45,823
Port St. Lucie, FL	88,769
Sanford, FL	38,291
Sarasota, FL	52,715
Seminole, FL	10,890
South Daytona, FL	13,177
St. Cloud, FL	20,074
Tallahassee, FL	150,624
Titusville, FL	40,670
Volusia County, FL	443,343
Walton County, FL	40,601
Winter Garden, FL	14,351
Winter Park, FL	24,090
Albany, GA	76,939
Alpharetta, GA	34,854
Cartersville, GA	15,925
Decatur, GA	18,147
Roswell, GA	79,334
Savannah, GA	131,510
Smyrna, GA	40,999
Suwanee, GA	8,725
Valdosta, GA	43,724
Honolulu, HI	876,156
Maui, HI	128,094
Ames, IA	50,731
Ankeny, IA	27,117
Bettendorf, IA	31,275
Cedar Falls, IA	36,145
Davenport, IA	98,359
Des Moines, IA	198,682
Indianola, IA	12,998
Iowa County, IA	15,671
Marion, IA	7,144
Polk County, IA	374,601
Sheldahl, IA	336
Slater, IA	1,306
Urbandale, IA	29,072
Waukee, IA	5,126
West Des Moines, IA	46,403
Boise, ID	185,787
Moscow, ID	21,291
Batavia, IL	23,866
Centralia, IL	14,136
Clarendon Hills, IL	7,610
Collinsville, IL	24,707
DeKalb, IL	39,018
Elmhurst, IL	42,762
Evanston, IL	74,239
Gurnee, IL	28,834
Highland Park, IL	31,365
Homewood, IL	19,543
Lincolnwood, IL	12,359
Naperville, IL	128,358
Normal, IL	45,386
Oak Park, IL	39,803
O'Fallon, IL	21,910
Palatine, IL	65,479

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Park Ridge, IL	37,775
Peoria County, IL	183,433
Riverside, IL	8,895
Sherman, IL	2,871
Shorewood, IL	7,686
Skokie, IL	63,348
Sugar Grove, IL	3,909
Wilmington, IL	5,134
Woodridge, IL	30,934
Fishers, IN	37,835
Munster, IN	21,511
Arkansas City, KS	11,963
Chanute, KS	9,411
Fairway, KS	3,952
Lawrence, KS	80,098
Lenexa, KS	40,238
Merriam, KS	11,008
Mission, KS	9,727
Olathe, KS	92,962
Overland Park, KS	149,080
Salina, KS	45,679
Wichita, KS	344,284
Bowling Green, KY	49,296
Daviess County, KY	91,545
Jefferson Parish, LA	455,466
New Orleans, LA	484,674
Orleans Parish, LA	484,674
Andover, MA	31,247
Barnstable, MA	47,821
Bedford, MA	12,595
Burlington, MA	22,876
Cambridge, MA	101,355
Needham, MA	28,911
Shrewsbury, MA	31,640
Worcester, MA	172,648
College Park, MD	24,657
Gaithersburg, MD	52,613
La Plata, MD	6,551
Montgomery County, MD	873,341
Ocean City, MD	7,173
Rockville, MD	47,388
Takoma Park, MD	17,299
Saco, ME	16,822
Ann Arbor, MI	114,024
Battle Creek, MI	53,364
Delhi Township, MI	22,569
Escanaba, MI	13,140
Gladstone, MI	5,032
Howell, MI	9,232
Meridian Charter Township, MI	38,987
Novi, MI	47,386
Oakland Township, MI	13,071
Ottawa County, MI	238,314
Sault Sainte Marie, MI	16,542
South Haven, MI	5,021
Troy, MI	80,959
Village of Howard City, MI	1,585
Blue Earth, MN	3,621
Carver County, MN	70,205
Chanhassen, MN	20,321
Dakota County, MN	355,904
Duluth, MN	86,918
Fridley, MN	27,449
Hutchinson, MN	13,080
Mankato, MN	32,427
Maple Grove, MN	50,365
Maplewood, MN	34,947
Mayer, MN	554
Medina, MN	4,005
Minneapolis, MN	382,618
North Branch, MN	8,023
Prior Lake, MN	15,917
Scott County, MN	89,498
St. Cloud, MN	59,107
St. Louis County, MN	200,528
Washington County, MN	201,130
Woodbury, MN	46,463
Blue Springs, MO	48,080
Branson, MO	6,050
Clay County, MO	184,006
Columbia, MO	84,531
Creve Coeur, MO	16,500
Ellisville, MO	9,104
Grandview, MO	24,881
Independence, MO	113,288
Joplin, MO	45,504
Kansas City, MO	441,545
Lee's Summit, MO	70,700
Maryland Heights, MO	25,756
Maryville, MO	10,581
O'Fallon, MO	46,169
Raymore, MO	11,146
Richmond Heights, MO	9,602
Starkville, MS	21,869
Billings, MT	89,847
Bozeman, MT	27,509
Missoula, MT	57,053
Asheville, NC	68,889
Cary, NC	94,536
Charlotte, NC	540,828
Concord, NC	55,977
Davidson, NC	7,139
Durham, NC	187,038
High Point, NC	85,839
Hudson, NC	3,078
Kannapolis, NC	36,910
Knightdale, NC	5,958
Mooresville, NC	18,823
Wilmington, NC	90,400
Winston-Salem, NC	185,776
Wahpeton, ND	8,586
Cedar Creek, NE	396
Kearney, NE	27,431
La Vista, NE	11,699
Dover, NH	26,884
Lebanon, NH	12,568
Lyme, NH	1,679
Willingboro Township, NJ	33,008

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Alamogordo, NM	35,582
Albuquerque, NM	448,607
Bloomfield, NM	6,417
Farmington, NM	37,844
Rio Rancho, NM	51,765
San Juan County, NM	113,801
Carson City, NV	52,457
Henderson, NV	175,381
North Las Vegas, NV	115,488
Reno, NV	180,480
Sparks, NV	66,346
Washoe County, NV	339,486
Beekman, NY	11,452
Canandaigua, NY	11,264
New York City, NY	8,008,278
Village of Rye Brook, NY	8,602
Blue Ash, OH	12,513
Delaware, OH	25,243
Dublin, OH	31,392
Hudson, OH	22,439
Kettering, OH	57,502
Lebanon, OH	16,962
Orange Village, OH	3,236
Sandusky, OH	27,844
Springboro, OH	12,380
Westerville, OH	35,318
Broken Arrow, OK	74,839
Edmond, OK	68,315
Oklahoma City, OK	506,132
Stillwater, OK	39,065
Ashland, OR	19,522
Bend, OR	52,029
Corvallis, OR	49,322
Eugene, OR	137,893
Gresham, OR	90,205
Hermiston, OR	13,154
Jackson County, OR	181,269
Keizer, OR	32,203
Lake Oswego, OR	35,278
Multnomah County, OR	660,486
Portland, OR	529,121
Borough of Ebensburg, PA	3,091
Cranberry Township, PA	23,625
Cumberland County, PA	213,674
Ephrata Borough, PA	13,213
Kutztown Borough, PA	5,067
Lower Providence Township, PA	22,390
Philadelphia, PA	1,517,550
State College, PA	38,420
Upper Merion Township, PA	28,863
East Providence, RI	48,688
Newport, RI	26,475
Greenville, SC	10,468
Mauldin, SC	15,224
Pickens County, SC	110,757
Rock Hill, SC	49,765
Sioux Falls, SD	123,975
Cookeville, TN	23,923
Johnson City, TN	55,469
Nashville, TN	545,524
Oak Ridge, TN	27,387
White House, TN	7,220
Arlington, TX	332,969
Austin, TX	656,562
Benbrook, TX	20,208
Bryan, TX	34,733
Corpus Christi, TX	277,454
Dallas, TX	1,188,580
Duncanville, TX	36,081
El Paso, TX	563,662
Fort Worth, TX	534,694
Grand Prairie, TX	127,427
Houston, TX	1,953,631
Hurst, TX	36,273
Hutto, TX	1,250
Irving, TX	191,615
McAllen, TX	106,414
Pasadena, TX	141,674
Plano, TX	222,030
Round Rock, TX	61,136
Rowlett, TX	44,503
San Marcos, TX	34,733
Shenandoah, TX	1,503
Sugar Land, TX	63,328
The Colony, TX	26,531
Tomball, TX	9,089
Farmington, UT	12,081
Riverdale, UT	7,656
Saratoga Springs, UT	1,003
Springville, UT	20,424
Washington City, UT	8,186
Albemarle County, VA	79,236
Arlington County, VA	189,453
Blacksburg, VA	39,357
Botetourt County, VA	30,496
Chesapeake, VA	199,184
Chesterfield County, VA	259,903
Hanover County, VA	86,320
Hopewell, VA	22,354
James City County, VA	48,102
Lexington, VA	6,867
Lynchburg, VA	65,269
Newport News, VA	180,150
Northampton County, VA	13,093
Prince William County, VA	280,813
Roanoke, VA	94,911
Spotsylvania County, VA	90,395
Stafford County, VA	92,446
Staunton, VA	23,853
Virginia Beach, VA	425,257
Williamsburg, VA	11,998
Chittenden County, VT	146,571
Auburn, WA	40,314
Bellevue, WA	109,569
Bellingham, WA	67,171
Clark County, WA	345,238
Federal Way, WA	83,259
Gig Harbor, WA	6,465

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Hoquiam, WA 9,097
Kent, WA 79,524
King County, WA 1,737,034
Kirkland, WA 45,054
Kitsap County, WA 231,969
Lynnwood, WA 33,847
Mountlake Terrace, WA 20,362
Ocean Shores, WA 3,836
Olympia, WA 42,514
Pasco, WA 32,066
Renton, WA 50,052
Richland, WA 38,708
Snoqualmie, WA 1,631
Spokane Valley, WA 75,203
Tacoma, WA 193,556
Vancouver, WA 143,560

Ashland County, WI 16,866
De Pere, WI 20,559
Eau Claire, WI 61,704
Marshfield, WI 18,800
Milton, WI 5,132
Ozaukee County, WI 82,317
Suamico, WI 8,686
Village of Brown Deer, WI 12,170
Wausau, WI 38,426
Wauwatosa, WI 47,271
Whitewater, WI 13,437
Morgantown, WV 26,809
Cheyenne, WY 53,011
Gillette, WY 19,646
Teton County, WY 18,251

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Florida Benchmark Comparisons

Overall Community Quality Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
The overall quality of life in Pasco County	58	21	31	61	Similar
Your neighborhood as a place to live	68	10	24	66	Similar
Pasco County as a place to live	62	20	29	66	Below
Remain in Pasco County for the next five years	76	5	8	75	Similar
Recommend living in Pasco County to someone who asks	69	6	8	72	Similar

Community Transportation Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Ease of bus travel in Pasco County	27	13	16	37	Below
Ease of car travel in Pasco County	39	24	26	47	Below
Ease of walking in Pasco County	33	24	24	49	Below
Ease of bicycle travel in Pasco County	26	22	23	44	Below
Availability of paths and walking trails	33	4	6	48	Below
Traffic flow on County roads	28	11	11	40	Below

Transportation and Parking Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Road repair	36	25	32	43	Below
Bus or transit services	31	18	19	48	Below
Amount of public parking	38	13	16	44	Below

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Frequency of Bus Use Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Ridden a local bus within Pasco	8	11	15	17	Less

Housing Characteristics Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Availability of affordable quality housing	45	5	23	36	Above
Variety of housing options	55	4	8	55	Similar

Housing Costs Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or more of income)	42	7	8	45	Less

Built Environment Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Overall quality of new development in Pasco County	51	9	22	52	Similar
Overall appearance of Pasco County	51	16	26	53	Similar

Population Growth Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Population growth seen as too fast	65	10	23	59	More

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Nuisance Problems Benchmarks					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
To what degree, if at all, are run down buildings, weed lots or junk vehicles a problem in Pasco County?	19	9	21	18	Similar

Planning and Community Code Enforcement Services Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Land use, planning and zoning	30	20	23	37	Below
Code enforcement (weeds, abandoned buildings, etc)	27	35	36	43	Below
Animal control	38	14	15	49	Below

Economic Sustainability and Opportunities Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Employment opportunities	23	17	21	32	Below
Shopping opportunities	58	8	21	52	Above
Pasco County as a place to work	38	16	22	44	Below
Overall quality of business and service establishments in Pasco County	53	4	6	54	Similar

Economic Development Services Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Economic development	33	23	25	41	Below
Agricultural/farm advisor	9	NA	NA	NA	NA

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Job and Retail Growth Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Retail growth seen as too slow	34	9	23	31	Similar
Jobs growth seen as too slow	89	2	23	71	More

Personal Economic Future Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Positive impact of economy on household income	11	18	23	17	Below

Community and Personal Public Safety Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Safety in Pasco County's downtown area after dark	55	12	25	55	Similar
Safety in Pasco County's downtown area during the day	76	18	24	79	Similar
Safety in your neighborhood after dark	71	8	26	67	Above
Safety in your neighborhood during the day	86	10	26	84	Similar
Environmental hazards, including toxic waste	66	8	8	72	Below
Safety from property crimes (e.g., burglary, theft)	52	17	24	56	Below
Safety from violent crime (e.g., rape, assault, robbery)	60	18	24	63	Below

Crime Victimization and Reporting Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Victim of crime	15	9	23	14	Similar
Reported crimes	80	13	23	80	Similar

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Public Safety Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Sheriff services	63	17	31	63	Similar
Fire services	75	19	32	75	Similar
Ambulance or emergency medical services	76	14	33	74	Similar
Crime prevention	47	21	26	53	Below
Fire prevention and education	58	21	23	62	Below
Traffic enforcement on County roads and highways	49	24	28	54	Below
Municipal courts	53	2	5	52	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	54	10	12	62	Below

Community Environment Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Cleanliness of Pasco County	50	5	5	58	Below
Quality of overall natural environment in Pasco County	54	6	6	59	Below
Preservation of natural areas such as open space, farmlands and greenbelts	46	6	8	49	Below
Air quality	54	15	15	63	Below

Utility Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Power (electric and/or gas) utility	57	NA	NA	NA	NA
Sewer services	51	21	23	58	Below
Drinking water	43	21	24	50	Below
Storm drainage	49	15	31	47	Similar
Yard waste pick-up	50	20	21	64	Below
Recycling	45	23	24	64	Below
Garbage collection	67	18	30	68	Similar

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Community Recreational Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Recreational opportunities	47	19	25	55	Below
Pasco County open space	52	4	5	54	Similar
Availability of historic sites	42	NA	NA	NA	NA

Participation in Parks and Recreation Opportunities Benchmarks					
	Comparison to benchmark	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Used Pasco recreation centers	More	6	21	54	More
Participated in a recreation program or activity	More	10	22	40	More
Visited a neighborhood park or County park	Less	20	23	81	Less

Parks and Recreation Services Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
County parks	65	12	26	64	Similar
Recreation programs or classes	54	20	29	58	Below
Recreation centers or facilities	57	16	26	58	Similar
Nature programs or classes	43	NA	NA	NA	NA

Cultural and Educational Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Opportunities to attend cultural activities	40	21	23	50	Below
Educational opportunities	41	17	17	52	Below

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Participation in Cultural and Educational Opportunities Benchmarks					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Used Pasco public libraries or their services	69	11	18	70	Similar
Participated in religious or spiritual activities in Pasco	49	Not available	Not available	Not available	Not available

Cultural and Educational Services Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Public schools	50	9	17	53	Similar
Public library services	62	20	21	70	Below

Community Health and Wellness Access and Opportunities Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Availability of affordable quality health care	44	8	20	44	Similar
Availability of affordable quality food	55	3	12	53	Similar
Availability of preventive health services	47	4	5	48	Similar

Health and Wellness Services Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Health services	47	8	10	51	Below
Mental health services	11	NA	NA	NA	NA
Drug and alcohol services	10	NA	NA	NA	NA
Adult protective services	10	NA	NA	NA	NA

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Community Quality and Inclusiveness Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Sense of community	50	14	24	52	Similar
Openness and acceptance of the community towards people of diverse backgrounds	51	16	22	55	Below
Availability of affordable quality child care	42	6	18	39	Similar
Pasco County as a place to raise children	55	17	28	58	Similar
Pasco County as a place to retire	59	16	25	59	Similar

Services Provided for Population Subgroups Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Services to seniors	47	19	23	52	Below
Services to youth	39	14	21	47	Below
Services to low-income people	36	12	17	38	Similar

Civic Engagement Opportunities Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Opportunities to participate in community matters	46	7	7	53	Below
Opportunities to volunteer	55	5	5	62	Below

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Participation in Civic Engagement Opportunities Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	24	19	23	30	Less
Watched a meeting of local elected officials or other local public meeting on cable television	33	16	16	54	Less
Volunteered your time to some group or activity in Pasco	37	11	21	37	Similar
Participated in a club or civic group in Pasco	28	5	6	33	Less
Provided help to a friend or neighbor	94	4	5	94	Similar

Voter Behavior Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Registered to vote	86	8	24	83	More
Voted in last general election	83	2	24	73	More

Use of Information Sources Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Visited the Pasco County Web site	55	6	8	61	Less

Local Government Media Services and Information Dissemination Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Cable television	57	4	14	51	Above
Public information services	50	17	24	53	Below

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Social Engagement Opportunities Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Opportunities to participate in social events and activities	44	5	5	54	Below
Opportunities to participate in religious or spiritual events and activities	61	NA	NA	NA	NA

Contact with Immediate Neighbors Benchmarks					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Has contact with neighbors at least once per month	80	1	7	76	More

Public Trust Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
The value of services for the taxes paid to Pasco County	42	25	29	49	Below
The overall direction that Pasco County is taking	44	18	25	50	Below
The job Pasco County government does at welcoming citizen involvement	33	27	27	54	Below
The job Pasco County government does at listening to citizens	30	26	27	46	Below
Overall image or reputation of Pasco County	46	18	24	56	Below

Services Provided by Local, State and Federal Governments Normative Comparisons					
	Pasco County average rating (0=most negative, 100=most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Services provided by Pasco County	49	29	32	57	Below
Services provided by the Federal Government	37	19	24	41	Below
Services provided by the State Government	40	20	24	44	Below

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Contact with County Employees Benchmarks					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Had contact with county employee(s) in last 12 months	52	16	23	57	Less

Perceptions of County Employees (Among Those Who Had Contact) Normative Comparisons					
	Pasco County average rating (0 = most negative, 100 = most positive)	Rank	Number of Jurisdictions for Comparison	Florida benchmark	Comparison to benchmark
Knowledge	64	16	26	66	Similar
Responsiveness	64	14	27	63	Similar
Courtesy	71	9	26	68	Similar
Overall impression	65	14	30	63	Similar

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Jurisdictions Included in Florida Benchmark Comparisons

Belleair Beach, FL	1,751
Bonita Springs, FL	32,797
Brevard County, FL	476,230
Cape Coral, FL	102,286
Charlotte County, FL	141,627
Clearwater, FL	108,787
Collier County, FL	251,377
Cooper City, FL	27,939
Coral Springs, FL	117,549
Dania Beach, FL	20,061
Daytona Beach, FL	64,112
Delray Beach, FL	60,020
Destin, FL	11,119
Duval County, FL	778,879
Escambia County, FL	294,410
Eustis, FL	15,106
Gainesville, FL	95,447
Hillsborough County, FL	998,948
Kissimmee, FL	47,814
Martin County, FL	126,731
Melbourne, FL	71,382
Miami Beach, FL	87,933
North Palm Beach, FL	12,064
North Port, FL	22,797
Oakland Park, FL	30,966
Ocoee, FL	24,391
Oldsmar, FL	11,910
Oviedo, FL	26,316
Palm Bay, FL	79,413
Palm Beach, FL	10,468
Palm Beach County, FL	1,131,184
Palm Beach Gardens, FL	35,058
Palm Coast, FL	32,732
Pinellas County, FL	921,482
Port Orange, FL	45,823
Port St. Lucie, FL	88,769
Sanford, FL	38,291
Sarasota, FL	52,715
Seminole, FL	10,890
South Daytona, FL	13,177
St. Cloud, FL	20,074
Tallahassee, FL	150,624
Titusville, FL	40,670
Volusia County, FL	443,343
Walton County, FL	40,601
Winter Garden, FL	14,351
Winter Park, FL	24,090

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