



PASCO COUNTY, FL 2009

Report of Demographic Subgroup Comparisons

CONTENTS

| | |
|--|---|
| Survey Background..... | 1 |
| About The National Citizen Survey™ | 1 |
| Understanding the Results | 2 |
| “Don’t Know” Responses | 2 |
| Understanding the Tables..... | 2 |
| Comparisons | 3 |

SURVEY BACKGROUND

ABOUT THE NATIONAL CITIZEN SURVEY™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. Pasco County staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. Pasco County staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

One of the add-on options that Pasco County chose was to have crosstabulations of evaluative questions 1-18 by demographic questions D3 (length of residency in Pasco), D5 (rent or own), D9 (annual household income) and D12 (age).

UNDERSTANDING THE RESULTS

“DON’T KNOW” RESPONSES

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

UNDERSTANDING THE TABLES

In this report, comparisons between demographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good”, or the percent of respondents who felt the rate of growth was “about right.”

ANOVA and chi-square tests of significance were applied to these comparisons of survey questions by demographic subgroups. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they are marked in grey.

COMPARISONS

Cells shaded grey indicate statistically significant differences between subgroups.

| Question 1: Quality of Life (Percent "excellent" or "good") | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate each of the following aspects of quality of life in Pasco County: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Pasco County as a place to live | 75% | 76% | 70% | 73% | 75% | 64% | 72% | 80% | 88% | 74% | 66% | 80% |
| Your neighborhood as a place to live | 74% | 80% | 84% | 74% | 80% | 71% | 78% | 81% | 87% | 74% | 76% | 81% |
| Pasco County as a place to raise children | 69% | 68% | 53% | 59% | 66% | 56% | 52% | 73% | 77% | 65% | 66% | 62% |
| Pasco County as a place to work | 31% | 38% | 31% | 38% | 32% | 33% | 37% | 33% | 36% | 25% | 37% | 38% |
| Pasco County as a place to retire | 64% | 66% | 72% | 62% | 68% | 65% | 72% | 62% | 72% | 59% | 56% | 76% |
| The overall quality of life in Pasco County | 74% | 69% | 67% | 62% | 73% | 65% | 66% | 72% | 86% | 63% | 65% | 79% |

| Question 2: Community Characteristics (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate each of the following characteristics as they relate to Pasco County as a whole: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Sense of community | 57% | 53% | 50% | 63% | 51% | 56% | 55% | 48% | 63% | 43% | 53% | 61% |
| Openness and acceptance of the community towards people of diverse backgrounds | 50% | 58% | 49% | 51% | 53% | 54% | 46% | 59% | 57% | 56% | 43% | 60% |
| Overall appearance of Pasco County | 58% | 54% | 54% | 54% | 57% | 58% | 58% | 48% | 67% | 62% | 51% | 55% |
| Cleanliness of Pasco County | 57% | 54% | 47% | 58% | 53% | 49% | 52% | 54% | 59% | 56% | 51% | 54% |
| Overall quality of new development in Pasco County | 64% | 54% | 54% | 59% | 57% | 53% | 62% | 59% | 56% | 67% | 53% | 56% |

| Question 2: Community Characteristics (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate each of the following characteristics as they relate to Pasco County as a whole: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Variety of housing options | 57% | 60% | 66% | 48% | 63% | 47% | 54% | 67% | 75% | 59% | 55% | 65% |
| Overall quality of business and service establishments in Pasco County | 54% | 61% | 64% | 73% | 55% | 66% | 55% | 64% | 40% | 60% | 55% | 60% |
| Shopping opportunities | 57% | 70% | 61% | 65% | 62% | 72% | 56% | 71% | 46% | 62% | 54% | 69% |
| Opportunities to attend cultural activities | 26% | 40% | 38% | 34% | 34% | 39% | 40% | 35% | 22% | 37% | 25% | 39% |
| Recreational opportunities | 36% | 53% | 44% | 39% | 46% | 34% | 51% | 49% | 30% | 47% | 36% | 49% |
| Employment opportunities | 6% | 17% | 15% | 2% | 15% | 7% | 14% | 14% | 11% | 8% | 10% | 17% |
| Educational opportunities | 25% | 38% | 43% | 29% | 35% | 33% | 37% | 38% | 17% | 24% | 29% | 46% |
| Opportunities to participate in social events and activities | 37% | 40% | 43% | 34% | 41% | 43% | 50% | 37% | 25% | 36% | 29% | 48% |
| Opportunities to participate in religious or spiritual events and activities | 72% | 68% | 71% | 69% | 70% | 68% | 76% | 70% | 72% | 71% | 57% | 78% |
| Opportunities to volunteer | 53% | 61% | 72% | 53% | 62% | 59% | 63% | 68% | 39% | 39% | 58% | 72% |
| Opportunities to participate in community matters | 43% | 42% | 59% | 53% | 44% | 52% | 51% | 49% | 32% | 42% | 43% | 51% |
| Ease of car travel in Pasco County | 34% | 39% | 41% | 34% | 39% | 43% | 48% | 31% | 29% | 44% | 29% | 40% |
| Ease of bus travel in Pasco County | 9% | 23% | 38% | 34% | 19% | 43% | 27% | 5% | 21% | 16% | 21% | 26% |
| Ease of bicycle travel in Pasco County | 15% | 22% | 20% | 11% | 21% | 15% | 28% | 9% | 34% | 13% | 13% | 27% |
| Ease of walking in Pasco County | 27% | 27% | 29% | 26% | 27% | 23% | 35% | 22% | 34% | 36% | 14% | 34% |
| Availability of paths and walking trails | 28% | 33% | 30% | 31% | 30% | 27% | 34% | 30% | 36% | 36% | 25% | 32% |
| Traffic flow on major streets | 21% | 23% | 20% | 18% | 22% | 19% | 38% | 14% | 18% | 17% | 21% | 25% |
| Amount of public parking | 34% | 35% | 21% | 16% | 36% | 24% | 42% | 26% | 41% | 27% | 32% | 32% |
| Availability of affordable quality housing | 47% | 46% | 41% | 27% | 52% | 34% | 56% | 46% | 54% | 53% | 41% | 46% |

| Question 2: Community Characteristics (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate each of the following characteristics as they relate to Pasco County as a whole: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Availability of affordable quality child care | 41% | 32% | 49% | 30% | 43% | 39% | 52% | 32% | 55% | 38% | 39% | 45% |
| Availability of affordable quality health care | 43% | 44% | 45% | 38% | 46% | 46% | 50% | 39% | 43% | 38% | 40% | 52% |
| Availability of affordable quality food | 56% | 62% | 68% | 52% | 63% | 57% | 61% | 67% | 46% | 65% | 51% | 66% |
| Availability of preventive health services | 54% | 44% | 45% | 35% | 52% | 45% | 58% | 47% | 40% | 49% | 41% | 53% |
| Air quality | 60% | 59% | 57% | 47% | 63% | 49% | 59% | 64% | 65% | 63% | 57% | 58% |
| Quality of overall natural environment in Pasco County | 56% | 61% | 61% | 47% | 62% | 50% | 64% | 62% | 59% | 64% | 55% | 58% |
| Overall image or reputation of Pasco County | 44% | 44% | 45% | 43% | 45% | 43% | 48% | 42% | 52% | 40% | 44% | 47% |

| Question 3: Growth (Percent "too fast") | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate the speed of growth in the following categories in Pasco over the past 2 years: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Population growth | 65% | 60% | 74% | 47% | 70% | 59% | 57% | 67% | 72% | 65% | 60% | 68% |
| Retail growth (stores, restaurants, etc.) | 17% | 21% | 28% | 14% | 22% | 24% | 16% | 23% | 14% | 20% | 15% | 24% |
| Jobs growth | 3% | 1% | 1% | 0% | 3% | 2% | 5% | 1% | 0% | 0% | 2% | 3% |

| Question 4: Code Enforcement (Percent at least a "minor" problem) | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| To what degree, if at all, are run down buildings, weed lots or junk vehicles a problem in Pasco County? | 91% | 89% | 95% | 87% | 93% | 93% | 87% | 90% | 93% | 87% | 91% | 95% |

| Question 5: Community Safety (Percent "very" or "somewhat" safe) | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate how safe or unsafe you feel from the following in Pasco: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Violent crime (e.g., rape, assault, robbery) | 55% | 59% | 48% | 47% | 58% | 56% | 43% | 56% | 70% | 47% | 59% | 58% |
| Property crimes (e.g., burglary, theft) | 39% | 54% | 36% | 43% | 46% | 46% | 40% | 42% | 52% | 37% | 41% | 52% |
| Environmental hazards, including toxic waste | 61% | 69% | 58% | 59% | 65% | 50% | 62% | 71% | 73% | 66% | 60% | 64% |

| Question 6: Personal Safety (Percent "very" or "somewhat" safe) | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate how safe or unsafe you feel: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| In your neighborhood during the day | 91% | 95% | 87% | 91% | 92% | 87% | 88% | 97% | 95% | 90% | 90% | 93% |
| In your neighborhood after dark | 80% | 74% | 69% | 74% | 76% | 64% | 74% | 78% | 87% | 71% | 77% | 76% |
| In Pasco County's downtown area during the day | 79% | 79% | 77% | 86% | 76% | 83% | 77% | 75% | 87% | 72% | 85% | 76% |
| In Pasco County's downtown area after dark | 44% | 54% | 37% | 54% | 45% | 44% | 40% | 51% | 54% | 51% | 51% | 42% |

| Questions 7 and 8: Crime Victimization and Reporting (Percent "yes") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| During the past twelve months, were you or anyone in your household the victim of any crime? | 15% | 14% | 19% | 18% | 15% | 11% | 11% | 18% | 29% | 25% | 14% | 12% |
| If yes, was this crime (these crimes) reported to the police? | 97% | 80% | 56% | 46% | 93% | 28% | 88% | 87% | 100% | 72% | 100% | 72% |

| Question 9: Resident Behaviors (Percent at least once in past 12 months) | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Pasco? | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Used Pasco County public libraries or their services | 65% | 76% | 68% | 73% | 68% | 62% | 65% | 73% | 77% | 76% | 70% | 65% |
| Used Pasco County recreation centers | 58% | 61% | 51% | 57% | 58% | 43% | 54% | 66% | 70% | 79% | 63% | 41% |
| Participated in a recreation program or activity | 46% | 45% | 34% | 32% | 46% | 19% | 35% | 61% | 51% | 58% | 46% | 33% |
| Visited a neighborhood park or County park | 74% | 79% | 78% | 75% | 77% | 67% | 79% | 85% | 73% | 78% | 85% | 70% |
| Ridden a local bus within Pasco County | 4% | 7% | 16% | 22% | 3% | 21% | 4% | 6% | 1% | 7% | 11% | 6% |
| Attended a meeting of local elected officials or other local public meeting | 17% | 27% | 31% | 21% | 24% | 16% | 28% | 26% | 19% | 10% | 26% | 29% |
| Watched a meeting of local elected officials or other local public meeting on cable television | 34% | 36% | 29% | 29% | 35% | 33% | 37% | 26% | 36% | 24% | 29% | 41% |
| Visited the Pasco County Web site (at www.pascocountyfl.net) | 57% | 54% | 56% | 46% | 58% | 28% | 53% | 68% | 75% | 63% | 67% | 42% |
| Recycled used paper, cans or bottles from your home | 65% | 70% | 76% | 69% | 69% | 64% | 73% | 66% | 72% | 66% | 69% | 71% |
| Volunteered your time to some group or activity in Pasco County | 30% | 40% | 45% | 53% | 32% | 39% | 37% | 39% | 37% | 28% | 41% | 39% |
| Participated in religious or spiritual activities in Pasco County | 45% | 55% | 46% | 42% | 51% | 40% | 48% | 52% | 57% | 31% | 49% | 60% |
| Participated in a club or civic group in Pasco County | 19% | 35% | 32% | 33% | 26% | 30% | 28% | 31% | 20% | 20% | 26% | 33% |
| Provided help to a friend or neighbor | 88% | 97% | 99% | 91% | 95% | 91% | 96% | 96% | 94% | 89% | 92% | 97% |

| Question 10: Neighborliness (Percent at least once per month) | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| About how often, if at all, do you talk to or visit with your immediate neighbors (people who live in the 10 or 20 households that are closest to you)? | 85% | 91% | 82% | 86% | 88% | 92% | 88% | 82% | 87% | 77% | 86% | 93% |

| Question 11: Service Quality (Percent "excellent" or "good") | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate the quality of each of the following services in Pasco: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Sheriff services | 73% | 77% | 74% | 76% | 73% | 65% | 77% | 81% | 78% | 68% | 73% | 80% |
| Fire services | 90% | 91% | 98% | 92% | 92% | 91% | 90% | 94% | 97% | 91% | 91% | 94% |
| Ambulance or emergency medical services | 88% | 96% | 90% | 92% | 92% | 92% | 90% | 92% | 97% | 92% | 89% | 94% |
| Crime prevention | 42% | 50% | 48% | 59% | 43% | 52% | 57% | 36% | 37% | 30% | 42% | 59% |
| Fire prevention and education | 66% | 61% | 68% | 78% | 59% | 66% | 62% | 64% | 64% | 54% | 65% | 70% |
| Municipal courts | 53% | 57% | 64% | 62% | 56% | 56% | 65% | 60% | 48% | 55% | 55% | 61% |
| Traffic enforcement on County road and highways | 55% | 51% | 60% | 67% | 50% | 63% | 63% | 45% | 51% | 44% | 55% | 59% |
| Road repair | 39% | 31% | 28% | 36% | 34% | 32% | 44% | 26% | 41% | 39% | 27% | 38% |
| Bus or transit services | 17% | 31% | 41% | 32% | 27% | 41% | 41% | 13% | 7% | 32% | 26% | 28% |
| Garbage collection | 74% | 83% | 82% | 75% | 80% | 79% | 74% | 80% | 83% | 65% | 82% | 86% |
| Recycling | 39% | 52% | 63% | 54% | 48% | 56% | 55% | 40% | 41% | 37% | 47% | 58% |
| Yard waste pick-up | 48% | 59% | 62% | 54% | 55% | 51% | 66% | 52% | 50% | 34% | 51% | 68% |
| Storm drainage | 49% | 53% | 41% | 31% | 53% | 31% | 52% | 55% | 55% | 59% | 38% | 51% |
| Drinking water | 34% | 46% | 52% | 32% | 46% | 37% | 54% | 39% | 49% | 28% | 35% | 58% |
| Sewer services | 43% | 62% | 60% | 38% | 58% | 38% | 68% | 52% | 61% | 37% | 45% | 72% |
| Power (electric and/or gas) utility | 55% | 70% | 73% | 49% | 69% | 62% | 68% | 64% | 63% | 50% | 54% | 80% |
| County parks | 70% | 81% | 77% | 83% | 73% | 76% | 79% | 75% | 73% | 71% | 75% | 78% |
| Recreation programs or classes | 54% | 62% | 61% | 68% | 55% | 51% | 63% | 56% | 62% | 63% | 57% | 56% |
| Recreation centers or facilities | 59% | 59% | 71% | 70% | 59% | 57% | 63% | 61% | 64% | 65% | 59% | 61% |
| Pasco County Open Space | 51% | 49% | 54% | 42% | 53% | 42% | 58% | 48% | 71% | 50% | 47% | 54% |
| Nature programs or classes | 38% | 32% | 50% | 40% | 38% | 36% | 47% | 43% | 35% | 46% | 34% | 42% |
| Availability of historic sites | 24% | 37% | 44% | 40% | 33% | 47% | 37% | 24% | 45% | 21% | 36% | 41% |
| Land use, planning and zoning | 22% | 22% | 35% | 27% | 24% | 23% | 30% | 25% | 20% | 28% | 20% | 26% |
| Code enforcement (weeds, abandoned buildings, etc) | 18% | 18% | 24% | 25% | 18% | 17% | 27% | 16% | 19% | 15% | 18% | 22% |

| Question 11: Service Quality (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate the quality of each of the following services in Pasco: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Animal control | 37% | 29% | 44% | 25% | 38% | 29% | 34% | 33% | 49% | 36% | 34% | 35% |
| Economic development | 33% | 24% | 34% | 33% | 28% | 26% | 33% | 28% | 28% | 31% | 22% | 34% |
| Health services | 51% | 45% | 51% | 45% | 50% | 46% | 62% | 46% | 41% | 42% | 37% | 59% |
| Services to seniors | 42% | 46% | 51% | 34% | 50% | 46% | 63% | 38% | 34% | 38% | 35% | 53% |
| Services to youth | 28% | 31% | 37% | 25% | 34% | 32% | 34% | 30% | 33% | 35% | 28% | 33% |
| Services to low-income people | 25% | 35% | 25% | 12% | 35% | 17% | 44% | 31% | 21% | 30% | 21% | 34% |
| Public library services | 63% | 73% | 83% | 62% | 75% | 64% | 76% | 72% | 72% | 57% | 70% | 81% |
| Public information services | 51% | 50% | 57% | 49% | 52% | 38% | 62% | 45% | 62% | 44% | 47% | 59% |
| Public schools | 62% | 50% | 47% | 59% | 51% | 47% | 63% | 48% | 56% | 46% | 49% | 64% |
| Cable television | 61% | 69% | 63% | 54% | 67% | 59% | 60% | 64% | 80% | 62% | 58% | 71% |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 67% | 63% | 64% | 51% | 69% | 56% | 66% | 68% | 68% | 63% | 58% | 70% |
| Preservation of natural areas such as open space, farmlands and greenbelts | 46% | 46% | 43% | 45% | 45% | 34% | 43% | 54% | 46% | 59% | 37% | 44% |
| Mental health services | 22% | 28% | 31% | 20% | 29% | 29% | 33% | 27% | 0% | 23% | 20% | 32% |
| Drug and Alcohol services | 19% | 27% | 25% | 19% | 25% | 20% | 32% | 27% | 4% | 26% | 13% | 30% |
| Adult protective services | 15% | 31% | 42% | 35% | 27% | 31% | 34% | 30% | 5% | 45% | 8% | 39% |
| Agricultural/farm advisor | 20% | 23% | 51% | 37% | 28% | 36% | 21% | 45% | 12% | 45% | 22% | 30% |

| Question 12: Government Services Overall (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Overall, how would you rate the quality of the services provided by each of the following? | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Pasco County | 55% | 47% | 46% | 45% | 51% | 40% | 53% | 43% | 66% | 45% | 46% | 55% |
| The Federal Government | 36% | 29% | 33% | 35% | 31% | 32% | 48% | 22% | 29% | 29% | 25% | 41% |
| The State Government | 42% | 30% | 33% | 35% | 36% | 32% | 45% | 26% | 44% | 33% | 29% | 43% |

| Question 13: Contact with County Employees (Percent "yes") | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Have you had any in-person or phone contact with an employee of Pasco County within the last 12 months (including police, receptionists, planners or any others)? | 46% | 61% | 49% | 48% | 54% | 38% | 44% | 63% | 59% | 56% | 57% | 48% |

| Question 14: County Employees (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| What was your impression of the employee(s) of the Pasco County in your most recent contact? | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Knowledge | 81% | 77% | 79% | 84% | 77% | 71% | 79% | 83% | 83% | 89% | 68% | 82% |
| Responsiveness | 80% | 64% | 78% | 80% | 70% | 58% | 80% | 77% | 74% | 75% | 62% | 81% |
| Courtesy | 85% | 81% | 87% | 84% | 83% | 79% | 81% | 87% | 87% | 89% | 75% | 89% |
| Overall impression | 81% | 69% | 80% | 80% | 73% | 60% | 79% | 78% | 85% | 75% | 67% | 83% |

| Question 15: Government Performance (Percent "excellent" or "good") | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please rate the following categories of Pasco County government performance: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| The value of services for the taxes paid to Pasco County | 38% | 39% | 45% | 38% | 41% | 34% | 47% | 38% | 48% | 42% | 30% | 47% |
| The overall direction that Pasco County is taking | 52% | 40% | 40% | 48% | 44% | 34% | 53% | 45% | 57% | 49% | 40% | 48% |
| The job Pasco County government does at welcoming citizen involvement | 14% | 26% | 41% | 27% | 24% | 27% | 38% | 16% | 25% | 14% | 20% | 35% |
| The job Pasco County government does at listening to citizens | 22% | 19% | 28% | 24% | 22% | 19% | 24% | 24% | 26% | 22% | 20% | 24% |

| Question 16: Recommendation and Longevity (Percent "somewhat" or "very" likely) | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| Please indicate how likely or unlikely you are to do each of the following: | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Recommend living in Pasco County to someone who asks | 85% | 79% | 70% | 73% | 82% | 76% | 78% | 80% | 93% | 73% | 81% | 83% |
| Remain in Pasco County for the next five years | 80% | 85% | 85% | 77% | 84% | 80% | 77% | 83% | 94% | 70% | 91% | 83% |

| Question 17: Impact of the Economy (Percent "somewhat" or "very" positive) | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | 13% | 10% | 10% | 7% | 12% | 6% | 14% | 13% | 13% | 12% | 10% | 12% |

| Question 18a: Policy Question 1 (Percent "somewhat" or "strongly" support) | | | | | | | | | | | | |
|--|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Animal control services | 62% | 51% | 46% | 42% | 59% | 50% | 50% | 64% | 56% | 69% | 53% | 49% |
| Code enforcement | 43% | 47% | 52% | 42% | 47% | 58% | 37% | 49% | 36% | 42% | 51% | 45% |
| Agricultural extension, 4-H, home economics | 53% | 51% | 57% | 41% | 56% | 50% | 40% | 59% | 62% | 41% | 53% | 60% |
| Elderly nutrition (lunch sites and meals on wheels) | 32% | 28% | 27% | 35% | 28% | 33% | 24% | 36% | 19% | 29% | 25% | 33% |
| Emergency Medical Services (ambulance) | 28% | 28% | 27% | 34% | 26% | 37% | 25% | 33% | 8% | 25% | 23% | 34% |
| Fire services | 25% | 27% | 28% | 32% | 25% | 34% | 24% | 34% | 7% | 26% | 21% | 32% |
| Law enforcement | 30% | 29% | 25% | 34% | 27% | 34% | 31% | 36% | 7% | 32% | 22% | 33% |
| Libraries | 51% | 41% | 41% | 45% | 45% | 39% | 45% | 57% | 39% | 49% | 44% | 46% |
| Social Services | 50% | 46% | 40% | 41% | 48% | 39% | 41% | 57% | 53% | 56% | 46% | 43% |
| Parks and recreation | 37% | 52% | 48% | 43% | 46% | 46% | 41% | 58% | 34% | 39% | 44% | 51% |
| Veterans" services | 39% | 33% | 33% | 32% | 37% | 34% | 34% | 46% | 25% | 47% | 34% | 32% |

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| Question 18c: Policy Question 3 (Percent "somewhat" or "strongly" support) | | | | | | | | | | | | |
|---|-------------------------------------|---------------|--------------------|-------------|-----|-------------------------|----------------------|----------------------|-------------------|-------|-------|-----|
| | Length of residency in Pasco County | | | Rent or own | | Annual household income | | | | Age | | |
| | Less than 6 years | 6 to 20 years | More than 20 years | Rent | Own | Less than \$24,999 | \$25,000 to \$49,999 | \$50,000 to \$99,999 | \$100,000 or more | 18-34 | 35-54 | 55+ |
| Due to declining property values Pasco County faces a \$28.8 million reduction in property tax revenue and will have to cut services or raise the tax rate. To what extent would you support or oppose increasing the property tax rate to match the taxes collected last year in order to cover the shortfall? | 28% | 42% | 28% | 34% | 34% | 44% | 33% | 37% | 23% | 34% | 36% | 33% |