



PASCO COUNTY, FL 2012

Report of Demographic Subgroup Comparisons

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SURVEY BACKGROUND

ABOUT THE NATIONAL CITIZEN SURVEY™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. Pasco County staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. Pasco County staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

One of the add-on options that Pasco County chose was to have crosstabulations of evaluative questions 1-18 by demographic questions D3 (length of residency), D5 (housing tenure), D9 (annual household income), D12 (age of respondent).

UNDERSTANDING THE RESULTS

“DON’T KNOW” RESPONSES

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

UNDERSTANDING THE TABLES

In this report, comparisons between demographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good”, or the percent of respondents who felt the rate of growth was “about right.”

ANOVA and chi-square tests of significance were applied to these comparisons of survey questions by demographic subgroups. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they are marked in grey.

COMPARISONS

Cells shaded grey indicate statistically significant differences between subgroups.

Question 1: Quality of Life (Percent "excellent" or "good")															
Please rate each of the following aspects of quality of life in Pasco County:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Pasco County as a place to live	87%	77%	75%	79%	64%	84%	79%	74%	79%	92%	78%	81%	75%	82%	79%
Your neighborhood as a place to live	70%	78%	79%	76%	68%	79%	76%	70%	81%	83%	76%	57%	82%	82%	77%
Pasco County as a place to raise children	68%	66%	60%	64%	48%	69%	64%	58%	61%	83%	63%	59%	66%	65%	64%
Pasco County as a place to work	33%	29%	39%	35%	36%	35%	35%	36%	31%	33%	34%	27%	34%	44%	36%
Pasco County as a place to retire	68%	62%	64%	64%	59%	66%	65%	63%	59%	76%	64%	71%	52%	71%	65%
The overall quality of life in Pasco County	74%	69%	69%	70%	52%	75%	70%	62%	72%	88%	69%	69%	66%	74%	70%

Question 2: Community Characteristics (Percent "excellent" or "good")															
Please rate each of the following characteristics as they relate to Pasco County as a whole:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Sense of community	61%	56%	55%	57%	54%	58%	57%	60%	53%	54%	56%	51%	54%	63%	57%
Openness and acceptance of the community toward people of diverse backgrounds	65%	57%	50%	56%	60%	55%	56%	53%	55%	59%	55%	48%	58%	58%	56%
Overall appearance of Pasco County	56%	46%	47%	49%	47%	51%	50%	49%	51%	51%	50%	53%	46%	52%	50%
Cleanliness of Pasco County	64%	49%	52%	55%	49%	57%	55%	52%	55%	65%	55%	63%	57%	50%	55%
Overall quality of new development in Pasco County	70%	46%	44%	52%	48%	53%	52%	49%	53%	58%	52%	63%	44%	53%	52%
Variety of housing options	70%	59%	58%	61%	58%	62%	61%	62%	51%	77%	61%	66%	57%	63%	61%
Overall quality of business and service establishments in Pasco County	54%	57%	49%	52%	53%	52%	52%	54%	44%	60%	52%	41%	53%	58%	53%
Shopping opportunities	68%	59%	56%	60%	60%	61%	61%	64%	54%	68%	61%	57%	62%	61%	60%
Opportunities to attend cultural activities	47%	35%	29%	35%	39%	35%	36%	43%	27%	30%	36%	43%	28%	39%	36%
Recreational opportunities	49%	41%	44%	45%	35%	48%	45%	44%	35%	60%	44%	53%	35%	49%	45%
Employment opportunities	33%	10%	14%	17%	26%	13%	17%	22%	7%	22%	17%	19%	15%	19%	18%

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Question 2: Community Characteristics (Percent "excellent" or "good")															
Please rate each of the following characteristics as they relate to Pasco County as a whole:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Educational opportunities	63%	34%	42%	45%	46%	45%	45%	48%	43%	39%	45%	45%	39%	53%	46%
Opportunities to participate in social events and activities	42%	37%	43%	41%	32%	45%	42%	47%	31%	45%	42%	49%	32%	47%	42%
Opportunities to participate in religious or spiritual events and activities	65%	65%	70%	67%	57%	71%	68%	68%	61%	78%	67%	55%	66%	74%	68%
Opportunities to volunteer	69%	63%	70%	68%	60%	70%	68%	70%	58%	78%	68%	62%	62%	75%	69%
Opportunities to participate in community matters	46%	52%	51%	50%	49%	51%	51%	61%	29%	57%	50%	49%	45%	56%	51%
Ease of car travel in Pasco County	58%	49%	34%	44%	38%	47%	45%	46%	32%	64%	44%	46%	39%	47%	44%
Ease of bus travel in Pasco County	26%	27%	19%	23%	23%	23%	23%	29%	12%	5%	22%	19%	18%	27%	23%
Ease of bicycle travel in Pasco County	34%	30%	19%	26%	15%	30%	26%	24%	25%	29%	25%	31%	24%	25%	26%
Ease of walking in Pasco County	24%	24%	29%	27%	13%	30%	26%	28%	20%	34%	26%	17%	23%	34%	27%
Availability of paths and walking trails	36%	31%	32%	33%	34%	33%	33%	34%	22%	48%	32%	37%	28%	36%	33%
Traffic flow on major streets	43%	39%	29%	35%	26%	38%	35%	36%	23%	55%	34%	43%	32%	34%	35%

Question 2: Community Characteristics (Percent "excellent" or "good")															
Please rate each of the following characteristics as they relate to Pasco County as a whole:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Amount of public parking	54%	44%	40%	45%	34%	47%	44%	43%	37%	77%	45%	47%	45%	44%	45%
Availability of affordable quality housing	69%	42%	48%	53%	49%	53%	52%	50%	46%	77%	53%	55%	52%	52%	52%
Availability of affordable quality child care	61%	26%	38%	42%	38%	43%	42%	40%	35%	60%	41%	47%	39%	40%	41%
Availability of affordable quality health care	56%	43%	44%	47%	42%	48%	46%	48%	32%	63%	45%	43%	33%	57%	46%
Availability of affordable quality food	71%	58%	56%	60%	55%	62%	61%	56%	66%	63%	60%	61%	54%	66%	61%
Availability of preventive health services	56%	41%	53%	51%	51%	51%	51%	54%	42%	57%	50%	47%	43%	58%	51%
Air quality	72%	62%	71%	69%	66%	71%	70%	65%	68%	82%	68%	68%	70%	68%	69%
Quality of overall natural environment in Pasco County	71%	63%	67%	67%	65%	68%	67%	62%	71%	75%	67%	66%	70%	66%	67%
Overall image or reputation of Pasco County	57%	42%	51%	51%	41%	54%	51%	51%	45%	57%	50%	43%	48%	57%	51%

Question 3: Growth															
Please rate the speed of growth in the following categories in Pasco County over the past 2 years:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Population growth too fast	33%	38%	50%	43%	54%	40%	43%	43%	44%	45%	44%	48%	43%	40%	43%
Retail growth too slow	34%	35%	39%	36%	26%	39%	36%	32%	43%	37%	37%	33%	38%	37%	36%
Job growth too slow	86%	95%	83%	87%	91%	85%	87%	86%	90%	88%	88%	86%	89%	84%	86%

Question 4: Code Enforcement (Percent a "major" problem)															
	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Run down buildings, weed lots or junk vehicle a major problem in Pasco County	19%	25%	17%	20%	18%	20%	20%	19%	24%	8%	19%	15%	16%	24%	19%

Question 5: Community Safety (Percent "very" or "somewhat" safe)															
Please rate how safe or unsafe you feel from the following in Pasco County:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Violent crime (e.g., rape, assault, robbery)	67%	62%	63%	64%	60%	65%	64%	58%	66%	79%	63%	53%	71%	64%	64%
Property crimes (e.g., burglary, theft)	41%	42%	44%	43%	42%	43%	43%	40%	43%	51%	42%	31%	39%	51%	43%
Environmental hazards, including toxic waste	57%	75%	75%	70%	60%	73%	70%	64%	72%	90%	70%	67%	71%	71%	70%

Question 6: Personal Safety (Percent "very" or "somewhat" safe)															
Please rate how safe or unsafe you feel:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
In your neighborhood during the day	97%	97%	86%	92%	88%	93%	92%	87%	97%	98%	92%	85%	98%	90%	92%
In your neighborhood after dark	60%	74%	69%	68%	69%	67%	67%	59%	66%	93%	66%	41%	78%	73%	67%
In Pasco County's downtown area(s) during the day	76%	84%	71%	75%	67%	78%	76%	77%	70%	81%	75%	54%	80%	81%	75%

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Question 6: Personal Safety (Percent "very" or "somewhat" safe)															
Please rate how safe or unsafe you feel:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
In Pasco County's downtown area(s) after dark	49%	41%	39%	42%	46%	42%	43%	41%	39%	47%	41%	36%	43%	45%	42%

Questions 7 and 8: Crime Victimization and Reporting (Percent "yes")															
	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
During the past twelve months, were you or anyone in your household the victim of any crime?	16%	10%	15%	14%	14%	14%	14%	15%	12%	17%	15%	13%	22%	9%	14%
If yes, was this crime (these crimes) reported to the police?	67%	100%	88%	84%	54%	91%	83%	80%	79%	100%	83%	100%	77%	85%	84%

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Question 9: Resident Behaviors (Percent at least once in past 12 months)															
In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Pasco County?	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Used Pasco County public libraries or their services	46%	62%	61%	57%	59%	57%	57%	59%	54%	49%	56%	36%	63%	62%	57%
Used Pasco County recreation centers	43%	48%	53%	49%	42%	50%	48%	47%	47%	61%	49%	38%	64%	41%	48%
Participated in a recreation program or activity	33%	34%	27%	31%	25%	32%	30%	31%	24%	48%	31%	20%	43%	26%	31%
Visited a neighborhood park or County park	82%	84%	78%	81%	75%	82%	80%	79%	84%	84%	81%	78%	87%	76%	81%
Ridden a local bus within Pasco County	7%	5%	9%	7%	23%	2%	7%	11%	1%	4%	7%	6%	6%	8%	7%
Attended a meeting of local elected officials or other local public meeting	16%	21%	27%	23%	13%	25%	23%	22%	19%	31%	22%	11%	24%	27%	22%
Watched a meeting of local elected officials or other County-sponsored public meeting on cable television, the Internet or other media	19%	31%	35%	29%	31%	29%	29%	35%	23%	26%	30%	1%	34%	41%	30%
Read Pasco County Newsletter	68%	64%	61%	64%	63%	64%	64%	56%	70%	77%	64%	59%	73%	59%	64%
Visited the Pasco County Web site (at www.pascocountyfl.net)	65%	46%	51%	54%	44%	56%	54%	43%	67%	63%	53%	53%	60%	48%	53%

Question 9: Resident Behaviors (Percent at least once in past 12 months)															
In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Pasco County?	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Recycled used paper, cans or bottles from your home	51%	70%	70%	65%	46%	70%	64%	64%	56%	75%	63%	51%	65%	72%	65%
Volunteered your time to some group or activity in Pasco County	18%	40%	38%	32%	22%	35%	32%	37%	24%	32%	32%	17%	34%	37%	31%
Participated in religious or spiritual activities in Pasco County	29%	42%	51%	42%	47%	41%	43%	40%	38%	58%	42%	16%	48%	54%	43%
Participated in a club or civic group in Pasco County	18%	31%	25%	25%	19%	27%	25%	27%	15%	42%	25%	9%	24%	33%	25%
Provided help to a friend or neighbor	85%	96%	96%	93%	81%	96%	93%	91%	92%	97%	92%	91%	91%	94%	93%

Question 10: Neighborliness (Percent at least several times per week)															
	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Visit with neighbors at least several times a week	58%	58%	69%	63%	66%	63%	64%	61%	67%	66%	64%	60%	61%	68%	64%

Question 11: Service Quality (Percent "excellent" or "good")															
Please rate the quality of each of the following services in Pasco County:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Sheriff services	78%	81%	80%	80%	79%	80%	80%	78%	80%	79%	79%	68%	83%	84%	80%
Fire services	92%	89%	88%	89%	83%	91%	89%	87%	93%	85%	89%	84%	90%	91%	89%
Ambulance or emergency medical services	85%	90%	86%	87%	76%	91%	87%	83%	91%	94%	86%	73%	91%	89%	87%
Crime prevention	44%	55%	55%	52%	51%	53%	52%	53%	48%	49%	51%	19%	53%	67%	52%
Fire prevention and education	72%	67%	68%	69%	57%	74%	69%	72%	59%	79%	69%	64%	62%	77%	69%
Municipal courts	71%	72%	64%	67%	61%	71%	68%	62%	78%	67%	67%	62%	69%	71%	68%
Traffic enforcement on County road and highways	62%	70%	60%	63%	72%	61%	63%	62%	58%	79%	63%	55%	68%	63%	63%
Road repair	53%	47%	37%	44%	49%	43%	44%	42%	39%	61%	44%	64%	45%	34%	44%
Bus or transit services	29%	25%	52%	40%	31%	45%	41%	41%	49%	18%	40%	35%	31%	49%	41%
Garbage collection	69%	79%	84%	78%	57%	84%	78%	71%	81%	87%	77%	63%	77%	86%	78%
Recycling	38%	56%	61%	53%	31%	59%	53%	56%	53%	35%	52%	33%	49%	67%	53%
Yard waste pick-up	57%	62%	59%	59%	47%	62%	59%	53%	62%	67%	58%	53%	46%	69%	58%
Storm drainage	50%	57%	50%	52%	34%	56%	52%	43%	51%	66%	50%	49%	51%	53%	51%
Drinking water	52%	49%	53%	52%	37%	55%	52%	51%	48%	64%	52%	51%	42%	60%	52%
Sewer services	58%	62%	71%	65%	54%	69%	66%	58%	67%	71%	63%	51%	63%	72%	65%
Power (electric and/or gas) utility	65%	69%	68%	67%	51%	72%	67%	61%	72%	67%	65%	53%	65%	76%	67%
County parks	67%	73%	80%	75%	68%	77%	75%	73%	73%	84%	74%	71%	74%	77%	75%
Recreation programs or classes	55%	63%	65%	62%	54%	65%	62%	62%	59%	70%	62%	66%	53%	69%	62%
Recreation centers or facilities	54%	54%	64%	59%	43%	65%	59%	61%	52%	64%	59%	69%	52%	61%	59%

Question 11: Service Quality (Percent "excellent" or "good")															
Please rate the quality of each of the following services in Pasco County:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Pasco County open space	41%	58%	64%	58%	47%	60%	57%	54%	56%	73%	57%	43%	61%	61%	58%
Nature programs or classes	36%	54%	63%	54%	41%	60%	54%	51%	51%	77%	54%	79%	41%	57%	55%
Availability of historic sites	27%	49%	51%	44%	35%	46%	43%	49%	34%	31%	43%	38%	36%	53%	45%
Land use, planning and zoning	42%	45%	35%	39%	34%	39%	38%	36%	37%	42%	38%	50%	39%	34%	39%
Code enforcement (weeds, abandoned buildings, etc.)	35%	29%	25%	29%	28%	28%	28%	33%	26%	20%	28%	30%	26%	30%	29%
Animal control	45%	37%	50%	45%	35%	48%	44%	41%	54%	38%	45%	36%	48%	47%	45%
Economic development	29%	36%	29%	30%	32%	30%	30%	37%	11%	40%	29%	34%	22%	37%	30%
Health services	65%	54%	52%	56%	58%	57%	57%	60%	48%	64%	56%	57%	46%	65%	57%
Services to seniors	59%	66%	59%	61%	59%	62%	61%	64%	57%	59%	62%	78%	50%	63%	61%
Services to youth	38%	47%	42%	43%	43%	44%	44%	44%	33%	56%	42%	32%	30%	60%	43%
Services to low-income people	29%	44%	39%	38%	27%	42%	38%	38%	19%	92%	38%	24%	31%	51%	38%
Public library services	56%	72%	75%	70%	65%	71%	70%	73%	68%	59%	70%	47%	71%	75%	70%
Public information services	57%	56%	54%	55%	61%	54%	55%	60%	47%	52%	55%	34%	59%	59%	55%
Public schools	68%	56%	54%	57%	60%	56%	57%	60%	58%	49%	58%	65%	45%	68%	58%
Cable television	47%	59%	62%	57%	51%	58%	56%	52%	60%	60%	56%	42%	58%	64%	56%

Question 11: Service Quality (Percent "excellent" or "good")															
Please rate the quality of each of the following services in Pasco County:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	48%	62%	55%	55%	56%	55%	55%	53%	55%	68%	55%	39%	50%	67%	55%
Preservation of natural areas such as open space, farmlands and greenbelts	61%	52%	50%	53%	52%	54%	54%	49%	57%	60%	53%	39%	59%	57%	54%
Mental health services	62%	31%	35%	42%	44%	42%	43%	44%	37%	62%	43%	51%	36%	43%	42%
Drug and alcohol services	48%	26%	43%	41%	42%	42%	42%	41%	39%	62%	41%	35%	34%	49%	41%
Adult protective services	55%	42%	53%	52%	45%	56%	52%	46%	59%	81%	52%	42%	51%	54%	52%
Agricultural/farm advisor	43%	63%	59%	55%	53%	57%	56%	49%	61%	90%	56%	54%	45%	61%	55%

Question 12: Government Services Overall (Percent "excellent" or "good")															
Overall, how would you rate the quality of the services provided by each of the following?	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Pasco County	58%	58%	61%	60%	54%	62%	60%	56%	58%	74%	59%	52%	57%	66%	60%
The Federal Government	46%	37%	33%	37%	37%	38%	38%	37%	32%	52%	38%	48%	29%	39%	38%
The State Government	41%	37%	33%	36%	43%	35%	37%	36%	28%	54%	36%	38%	33%	39%	37%

Question 13: Contact with County Employees (Percent "yes")															
	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Have you had any in-person, phone or email contact with an employee of Pasco County within the last 12 months (including police, receptionists, planners or any others)?	53%	49%	60%	55%	64%	53%	55%	44%	75%	56%	56%	63%	65%	43%	55%

Question 14: County Employees (Percent "excellent" or "good")															
What was your impression of the employee(s) of Pasco County in your most recent contact?	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Knowledge	89%	78%	74%	79%	82%	78%	79%	72%	80%	89%	78%	68%	84%	80%	79%
Responsiveness	86%	75%	74%	78%	78%	78%	78%	75%	74%	87%	76%	72%	75%	83%	77%
Courtesy	86%	78%	77%	80%	81%	80%	80%	72%	81%	90%	79%	56%	84%	90%	79%
Overall impression	74%	75%	74%	74%	77%	74%	75%	66%	77%	81%	73%	58%	78%	81%	74%

Question 15: Government Performance (Percent "excellent" or "good")															
Please rate the following categories of Pasco County government performance:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
The value of services for the taxes paid to Pasco County	51%	49%	51%	51%	55%	50%	51%	49%	50%	57%	50%	34%	48%	61%	51%
The overall direction that Pasco County is taking	65%	51%	42%	51%	54%	50%	51%	49%	49%	54%	50%	51%	45%	56%	51%
The job Pasco County government does at welcoming citizen involvement	46%	43%	41%	43%	47%	43%	44%	44%	31%	60%	42%	44%	32%	52%	43%

Question 16: Recommendation and Longevity (Percent "somewhat" or "very" likely)															
Please indicate how likely or unlikely you are to do each of the following:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Recommend living in Pasco County to someone who asks	86%	85%	81%	84%	75%	86%	84%	79%	88%	88%	83%	84%	81%	86%	84%
Remain in Pasco County for the next five years	84%	89%	81%	84%	79%	85%	84%	78%	91%	84%	83%	71%	88%	88%	84%

Question 17: Impact of the Economy (Percent "somewhat" or "very" positive)															
	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	17%	27%	15%	19%	18%	18%	18%	22%	18%	13%	19%	11%	24%	19%	19%

Question 18a: Custom Question 1 (Percent "somewhat" or "strongly" oppose)															
Over the past four years, Pasco County has cut services in lieu of increasing taxes. We are facing a budget deficit again. Please indicate the extent to which you would support or oppose each of the following methods the County could use to address the budget deficit:	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Reduce services	26%	33%	43%	35%	23%	39%	35%	35%	30%	44%	35%	32%	33%	40%	36%
Increase taxes	33%	28%	29%	30%	33%	29%	30%	30%	22%	47%	30%	44%	23%	27%	29%
Increase user fees	39%	38%	32%	35%	33%	36%	35%	40%	25%	44%	36%	29%	35%	38%	35%
Establish a higher tax rate for geographic areas that desire a higher level of service	69%	68%	55%	62%	49%	66%	63%	60%	67%	59%	62%	73%	57%	62%	62%

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Question 18b: Custom Question 2 (Percent "somewhat" or "strongly" support)															
	Length of Residency				Home Ownership			Household Income				Age			
	5 years or less	6 to 10 years	More than 10 years	Overall	Rent	Own	Overall	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	Overall	18-34	35-54	55+	Overall
Next year, Pasco County faces a projected \$6.1 million deficit and may have to cut more services or raise the tax rate. To cover the deficit, we would have to increase the millage .3164 per \$1,000 of taxable value. Using the example of a house valued at \$100,000 (\$50,000 taxable value), we would have to raise taxes approximately \$16 a year to cover the deficit. To what extent would you support or oppose increasing the property tax rate in order to cover the projected deficit?	70%	55%	54%	59%	48%	61%	58%	51%	67%	70%	59%	73%	51%	56%	58%