



COMMUNITY CONNECTION

Utilities Customer Information & Services

INSIDE THIS ISSUE:

ONLINE PAYMENTS	1
NEW BILL FORMAT	2
SIGN UP FOR EFT	2
WATER/SEWER RATES-UPDATE	2
CONSERVATION CORNER	2

Contact Information

Customer Information & Services (CIS)

**Land O' Lakes
CIS Branch***

location is not open for services at this time

(Only Drop Box is available for payments-no cash please)

Office Locations Open:

New Port Richey:

7536 State Street, Ste. 118
New Port Richey, FL 34654
Mon-Tues: 8-5 p.m.
Wed: 8-5:30 p.m.
Thurs-Fri: 8-5 p.m.

Dade City:

14236 Sixth Street, 2nd Flr.
Dade City, FL 33523
Mon-Fri: 8-4:30 p.m.

Phone Numbers:

(727) 847-8131
(813) 235-6012
(352) 521-4285

Fax Number:

(813) 345-3093

Email:

utilcustserv
@pascocountyfl.net

SAVE TIME



**PAY YOUR UTILITY BILL
ONLINE**

Go to: <https://pascoeasy pay.pascocountyfl.net>

5 STEPS TO REGISTER:

1. Have your Customer # and Account # ready
2. Click Login
3. Click Register
4. Enter Info Requested
5. Click "Register"

5 STEPS TO QUICK PAY:

1. Have your Customer # and Account # ready
2. Click Quick Payment
3. Enter Customer #
4. Enter Account #
5. Enter Payment Amount and click "Proceed"

Need help? Call 727-847-8131

* The future opening of the Utilities Customer Service & Information Department in Land O' Lakes will be announced in future newsletters, press releases, billing inserts and online at www.pascocountyutilities.com

NEW BILL FORMAT FOR PASCO COUNTY UTILITIES

No. 21-0000
 UTILITIES SERVICES BRANCH LAND O' LAKES (772) 241-9121
 225 TOWER INFORMATION & SERVICE DEPT. 8426 CITY (863) 821-4288
 P.O. BOX 2139 NEW PORT RICHEY, FL 34882-0139

CONSTRUCTION TECHNOLOGY GROUP
 SERVICE ADDRESS: 1326 CENTRAL BOULEVARD
 SS Number: 805199
 Billing Date: 8/29/2014
 Billing Period: 8/20/2014 - 8/31/2014

Service	Meter #	Read Date	Read	Current Read	Read	# of Days	Consumption
WWT	4420802	8/22/14	000	8/11/2014	8/10	10	

ONLINE BILL PAY THROUGH YOUR BANK:

Account #	Customer #
0944985	01332190

Please use the 15-digit number below when making a payment through your bank

094498501332190

You **must** provide this 15-digit number for online bill payments with your bank. Failure to provide your bank with this 15-digit number in the exact format will prevent your payment being sent electronically to Pasco County Utilities. Your payment will be sent by your bank in the form of a paper check which will delay posting your payment to your account on or before the due date. Late fees will be added if payment is not received on time.

013321903094498510605919990000165592

TO REGISTER FOR ELECTRONIC FUNDS TRANSFER (EFT)

- GO TO: WWW.PASCOEASYPAY.COM
- CLICK "Sign Up for Electronic Payment" or CLICK on the green circle with check mark.

3. DOWNLOAD FORM, COMPLETE AND PRINT:

Fill in form, print and submit by:

- Fax to (813) 345-3093;
- Regular mail; or
- In person.

Pasco County Utility Billing
Electronic Funds Transfer (EFT) Form

Pasco County Utilities has a program for Electronic Funds Transfer (EFT) for the payment of your utility bill. Please send this completed form by fax to 813-345-3093 or by mail to: Pasco County Utilities, P.O. Box 2139, New Port Richey, FL 34882-2139.

ACCOUNT AND CONTACT INFORMATION:

Pasco County Utilities Account Number (enter 7 digits): _____
 Pasco County Utilities Customer Number (enter 8 digits): _____

Name on Account: _____
 Service Address: _____
 Contact City: _____ State: _____ Zip Code: _____
 Contact Phone No.: _____ Email Address: _____

YOUR BANK INFORMATION:

Name of Bank: _____ State: _____
 Branch (City): _____
 Bank Routing No.: _____
 Bank Account No.: _____

RELATIONSHIP OF BANKING TO PASCO UTILITIES:

Bank Routing No. _____ Bank Account No. _____ Check Number _____

* Please continue to pay your bill by check, cash, money order or online until your billing statement shows that your account is in an EFT status. It will take approximately 4 weeks from the time we receive your request until your payments will be automatically deducted from your account.

I authorize Pasco County Utilities to initiate debit entries to my bank account for utility services provided. I understand that the total outstanding balance will be automatically deducted on the due date indicated on my monthly billing statement. My authorization will remain in effect until Pasco County Utilities has received notice from me of its termination in such time and in such manner as to give Pasco County Utilities reasonable opportunity to stop debit. I understand that Pasco County Utilities reserves the right to limit participation to customers with accounts in good standing and discontinue services if payment is required due to insufficient funds.

Signature: _____ Date: _____

Utilities Water/Sewer Rates: The current 2014-2015 water/sewer rates will remain in effect until further notice. Any changes to the current rates will be announced to the public and posted online at www.pascocountyutilities.com and in a future edition of this Community Connection Newsletter.

CONSERVATION CORNER:

TIP OF THE MONTH



SHOWER SAVINGS: Using hot water wisely can help reduce your home energy bill!

DID YOU KNOW?

On average, an electric water heater can account for around 25% of home energy costs! Therefore,

$$\text{Efficient hot water use} = \text{Less water heated} = \text{SAVINGS}^2$$

Consider this... The typical shower uses between 2-4 gallons per minute.

For every five extra minutes running the shower, you're using 10 - 20 extra gallons of water!

At that rate, leaving the water running just 5 extra minutes each day adds up to between 300 - 600 gallons to your monthly usage...

Q: Now, what if each person in your house did it?

* The future opening of the Utilities Customer Service & Information Department in Land O' Lakes will be announced in future newsletters, press releases, billing inserts and online at www.pascocountyutilities.com