



Customers in need of accessibility assistance can connect by phone through the Federal Information Relay Service at 800-877-8339 for TTY/voice communication or by visiting PascoCountyFL.net/Accessibility for other available support avenues. Customers in need of accessibility assistance specific to the renderings or content within this document may contact Pasco County Utilities Customer Information and Services Department, at 813-235-6012, or via email at UtilCustServ@MyPasco.net

Pasco County is excited to announce that we now have a new bill pay service for paying your utility bill, powered by Invoice Cloud. Exciting features and more convenient ways to pay are on their way! With this transition, the process of paying a utility bill has changed. Below are the updated steps to make a utility payment online.

1. Open a browser (such as Chrome, or Explorer) and navigate to PascoCountyUtilities.com
2. Click on the **Pay My Bill** icon



3. Click on **SIGN IN- Utility Account Access** and proceed to Step 4 or
Click on **Online Quick Pay** and proceed to Step 6

Pay My Utility Bill

Payment Type

Features Include:

SIGN IN - Utility Account Access

Login or register for online utility and billing access • Same day payment processing • View My Bill • Disconnect Service • Pause Service • Please Note: If you are using Internet Explorer 10, select "Tools" and select "Compatibility View" before logging into Pasco Easy Pay.

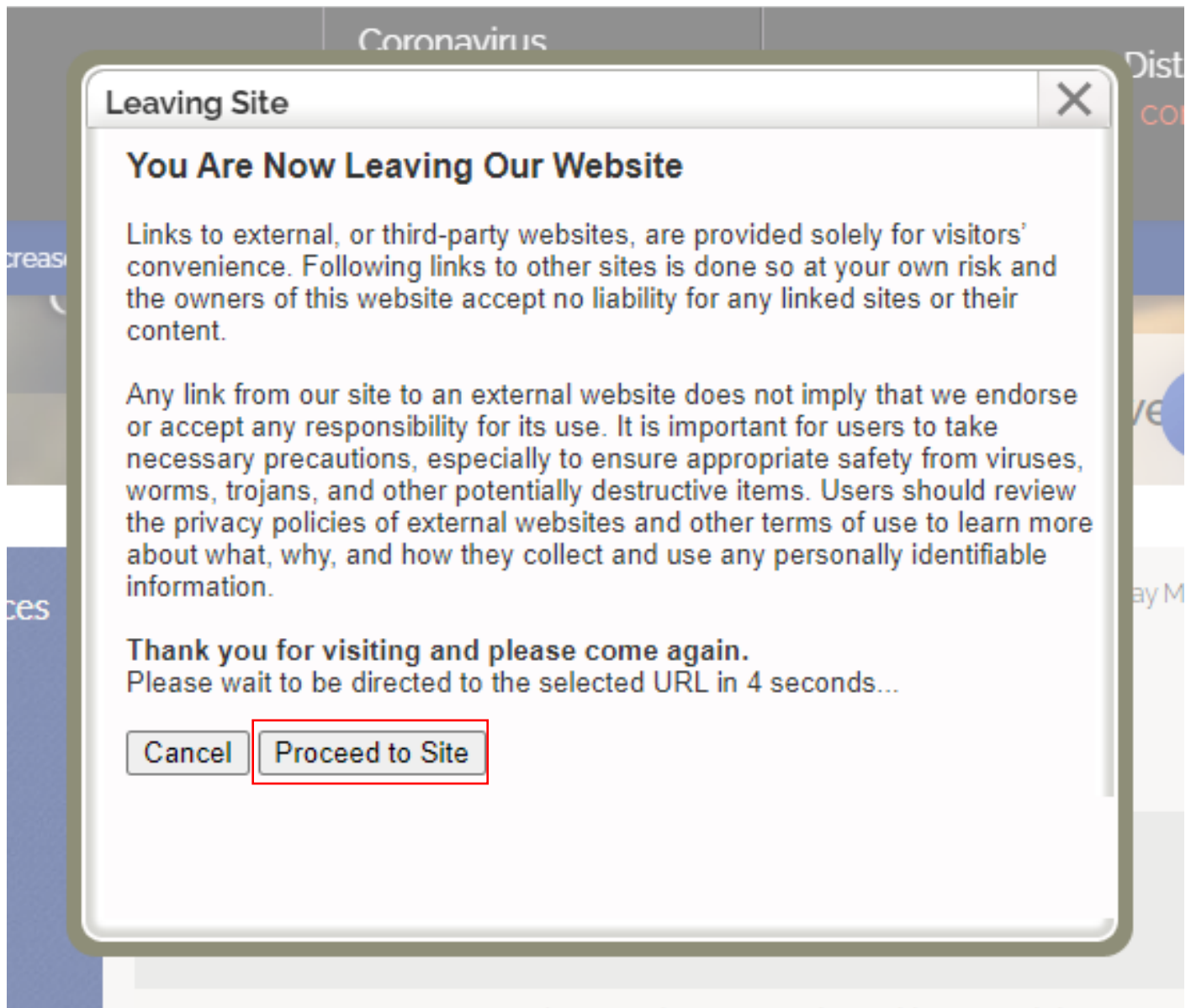
Reconnect Services [View Instructions](#)

Step-by-step support for services disconnected due to non-payment or a delinquent account.

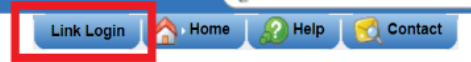
One Time Payment Online Quick Pay

Online payment option for customers who DO NOT need account details. • Same day payment processing • Pay by Debit/Credit Card

Note: The following pop up will occur, click to proceed to site.



4. On the next page, click **Link Login**.



PLEASE NOTE: If you're getting a message "Cannot display the page" and you are using Internet Explorer as your web browser, please try using Google Chrome or Firefox.

Welcome to Pasco County Utilities Online Payment Website.



Pasco County Utilities has enhanced the services available to you on the online payment website. You can pay your utility bill online, review past bills, compare usage histories and request e-bills instead of a paper bill.

You may register or login by selecting "**Login**" in the upper right hand corner. Registering will provide you the option to view account information. Select "**Online Payment**" on the lower left hand side of the page to make a quick online payment without viewing account information.

Please contact our Pasco county Utilities Customer Information & Services Office at (727) 847-8131 if you need assistance. Thank you for visiting our online payment website. We hope you find it informative.

5. Enter your **Username and Password**.



PLEASE NOTE: If you're getting a message "Cannot display the page" and you are using Internet Explorer as your web browser, please try using Google Chrome or Firefox.

Login

Username:

Password:

Remember Login

[Register](#) | [Retrieve Password](#)

6. Click on **Utilities Pay My Bill** (Existing Customers). Here is where **NEW STEPS** will occur. You will be directed to a new landing page.

CONTACT US

PASC
COUNTY FLORIDA
OPEN SPACES. VIBRANT PLACES.

Pay or View Bills

Please select an item below to get started.

- Utilities Pay My Bill
- Utilities Builders / Developers Fees
- Utilities New Customers Deposits & Fees

Pasco County is excited to offer residents an easy and convenient method to view and pay their utility water bills online.

You may also make a payment by phone or check your account balance 24/7 with our automated phone service. Call 855-786-5344.

VISA AMERICAN EXPRESS DISCOVER G Pay Apple Pay eCHECK

- Fast and Easy**
No registration is required for "One Time Pay," the fastest way to pay online and confirm payment.
- Safe and Secure**
Your information is kept confidential, secure, and backed by the highest security standards.
- Eco-Friendly**
Paying online reduces paper use and is an easy way to help the environment.

Need Help?
You may reach us at (727) 847-8131.
You may email your questions to UtilCustServ@mypasco.net.

[Email Us](#)

Mailing Address
Pasco County Utilities
P.O. Box 2139
New Port Richey, FL 34656-2139

Pasco Call Center
(727) 847-8131
Monday - Friday | 8 am - 5 pm

After Hours Emergency
(727) 847-8144

Pay-by-Phone
(855) 786-5344

7. Once an option is chosen from the landing page you are then asked to enter your **Account Number** and **Customer Number**. Then click **Search Invoices**.

[← Return to previous page](#)

Please Locate Your Account

Utilities Pay My Bill

Search our files for your invoices using the fields below. Required fields are marked with a *.

[Need help finding your invoice?](#)

Account Number *

Customer Number *

 **Search Invoices**

8. **Select** the invoice you would like to pay and click to **+ Add Selected Invoices to Your Cart**.

Search Results

Please review your results below and select invoices/bills to Pay. Please note, view Invoice/Bill is only available for customer who are registered for Ebills. Click [here](#) if you would like to search again.

[Need help finding your invoice/bill?](#)

Select	Account Number	Customer Number	Customer Name	Due Date	Current Charges	Balance Due	Service Address	
<input checked="" type="checkbox"/>	[REDACTED]	[REDACTED]	[REDACTED]	10/22/2021	\$53.75	\$53.75	[REDACTED]	View Invoice/Bill Related Invoices/Bills Remind Me
<input type="checkbox"/>	[REDACTED]	[REDACTED]	[REDACTED]	9/20/2021	\$45.72	\$0.00	[REDACTED]	View Invoice/Bill Related Invoices/Bills Remind Me
<input type="checkbox"/>	[REDACTED]	[REDACTED]	[REDACTED]	8/23/2021	\$45.72	\$0.00	[REDACTED]	View Invoice/Bill Related Invoices/Bills Remind Me
<input type="checkbox"/>	[REDACTED]	[REDACTED]	[REDACTED]	7/23/2021	\$53.75	\$0.00	[REDACTED]	View Invoice/Bill Related Invoices/Bills Remind Me

+ Add Selected Invoices/Bills to Your Cart



9. Review your selection and click **Proceed to Payment**.

Please review your selection

Please confirm your selections below. Click on Proceed to Payment when you are ready to pay.

Type - Pasco County Utilities

Type	Account Number-Customer Number	Invoice/Bill #	Due Date	Balance Due	Options
Pasco County Utilities			10/22/2021	\$53.75	View Invoice/Bill Remove

Subtotal (1 Items) \$53.75
Not including any applicable service fees.


Proceed to Payment >


10. Select your method of payment and click **Continue to Payment Information**.

Payment Options Payment Information Review Payment

How would you like to pay?

Available Payment Methods

Credit/Debit Card 



How much would you like to pay?

Pay Full Invoice \$13.96

Pay Other Amount

Continue to Payment Information >

Payment Summary

Invoice #	Amount
15398790 - View	\$13.96
SUBTOTAL	\$13.96
SERVICE FEE *	+ \$1.50
GRAND TOTAL	\$15.46

*A non-refundable service fee of \$1.50 is included in your total.

Note: Invoices can only be viewed if a customer is setup for ebill.

Payment Summary

Invoice/Bill #

15564259 - [View](#)

11. Fill out the card information and click **Continue to Review Payment**.

Payment Options

Payment Information

Review Payment

Please enter your card information

Cardholder Name *

Card Number *

CVV * WHAT'S THIS?



Expiration Date *

September 2021

Billing Address *

Country *

United States

City *

Wesley Chapel

State *

Florida

Zip *

33543

Email *

Continue to Review Payment >

[Go back to Payment Options](#)

Payment Summary

Invoice #	Amount
15398790 - View	\$13.96
SUBTOTAL	\$13.96
SERVICE FEE *	+ \$1.50
GRAND TOTAL	\$15.46

*A non-refundable service fee of \$1.50 is included in your total.

12. Review your information and Click **Process Payment**.

Payment Options Payment Information **Review Payment**

Review your Information

Your Credit/Debit Card Edit	Billing Address
XXXXXXXXXXXX1111 9 / 2021 	Wesley Chapel, FL 33543

Payment Summary

Invoice #	Amount
15398790 - View	\$13.96
<hr/>	
SUBTOTAL	\$13.96
SERVICE FEE *	+ \$1.50
<hr/>	
GRAND TOTAL	\$15.46

*A non-refundable service fee of \$1.50 is included in your total.
[Fees Disclosure](#)

I agree to the [Invoice Cloud Payer Terms and Conditions](#).

Process Payment \$15.46

[Need Help?](#)

13. You will then receive an email receipt/confirmation for the transaction!

Thank you for your payment!

A receipt for this transaction has been sent via email if it was previously provided.
[Click here to Print a receipt with additional details](#)

Total Payment Amount

\$15.46

Payment Message
APPROVED 852751

Payment Method

XXXXXXXXXXXX1111

[Return to home page >](#)