Transit Services

Transit Services

An introduction to Pasco County Public Transportation Transit and Paratransit Services

Some of the Advantages...

- Saves money on personal car expenses
- · Eliminates parking and traffic frustrations
- Provides convenient times and routes
- Increases your flexibility and independence (no need to call ahead for a ride)

Transit buses operate in West Pasco County and East Pasco County. Many subdivisions, shopping centers, medical facilities and government offices are easily accessible. Call the PCPT information number for personalized assistance or to have a bus schedule mailed to your home.

Schedule Information

Check the schedule for the route you need. Select the direction and time you wish to travel. The times shown are reference points, but there are many bus stops between them. Use them to estimate when the bus will reach your stop. Arrive at the bus stop a few minutes prior to the scheduled departure time.

Schedules are available at the Zephyrhills Public Library, New Port Richey Public Library, County libraries, West Pasco Government Information Center, East Pasco Government Information Center, PHSC bookstore-West Campus, PCPT and many other locations. Schedules and maps can also be viewed online at www.ridepcpt.com.

Fares

One-way fares and 1-Day passes for unlimited rides for the day on any bus can be purchased from the bus driver upon boarding. Other types of passes can be purchased from the Zephyrhills Public Library, County libraries, PHSC bookstore-West Campus, PCPT, and by mail. Visit www.ridepcpt.com for a complete list of fares and passes or see the PCPT green fare card.

Ride the Bus

Please use a nearby bus stop to catch the bus. Fold strollers and/or carts before boarding. Also, for your safety, please keep aisles clear. When on the bus, let the driver know you want to disembark approximately one block before your bus stop/destination by pulling down on the cord located near the window.

Bikes on Buses

You can put your bike on a bike rack that's mounted on the bus and take it with you on any PCPT transit route. Call PCPT for more information.

Emergency Ride Home Program

When you use PCPT to get to and from work at least two days a week, you are eligible to register for the Emergency Ride Home Program. This program guarantees you a taxi ride home for family emergencies, personal illness or unscheduled overtime. To register, please call Bay Area Commuter Services at 1-800-998-7433.

Wheelchair Information

Wheelchair passengers should arrive at their bus stop a few minutes early and position the wheelchair to clear the lift or ramp when extended. Follow the operator's instructions for safe boarding. When inside the bus, the operator will assist you with the safety belt system. If unable to pull the cord, please advise the operator of your destination.

Your Guide to Ride





Moving People • Making Progress

8620 Galen Wilson Boulevard Port Richey, FL 34668 www.ridepcpt.com

Accessible formats are available upon request

PCPT Services

Public and specialized transportation services are provided by the Pasco County Board of County Commissioners through Pasco County Public Transportation (PCPT).

Services include: transit, paratransit advance reservations, scheduled pickup points, group and individual travel, and prearranged special assistance.

Various fares are available for the public transportation service. Please refer to www.ridepcpt.com for a listing of the most current fares, or call PCPT at the applicable number for your area.

PCPT is compliant with the Americans with Disabilities Act. PCPT operates programs without regard to race, color and national origin. Contact PCPT at one of the area information numbers below to request additional information or to file a complaint on non-discrimination obligations.

Contact Us

West Pasco:

Information/

Registration 727-834-3322 Trip Reservation 727-834-3456

Central Pasco:

Information/

Registration 813-235-6073 Trip Reservation 813-235-6059

East Pasco:

Information/

Registration 352-521-4587 Trip Reservation 352-521-4300

TTY Access for Hearing Impaired: Florida Relay - Call 711

We have the key to your mobility.

CALL TODAY!

Hours of Operation

Transit

Monday through Saturday - check individual route schedules for times.

Paratransit

All trips are reserved in advance.

Access for the Disabled

PCPT buses are designed to ensure persons with disabilities are provided equal access. Persons needing assistance may bring a Personal Care Attendant (PCA) and pay the applicable bus fare. When calling to arrange your paratransit trip, please inform the operator that a PCA will be traveling with you so that we may better accommodate you.

Bus Rules

- Children under eight must be accompanied by an adult.
- Passengers are responsible for their own packages.
- Tips and gratuities are prohibited.
- No playing of audio equipment without headphones.
- No eating or open drinks.
- No smoking.
- Shirts and shoes must be worn.



Paratransit Advance Reservation Services

Registration

Call the PCPT information number and an operator will determine your eligibility for subsidized rides on this service. Eligibility is determined through an application process, which begins with the operator's phone survey and may require you to complete a written application. Use of transit service may be more appropriate for some riders.

Reservation

Call the PCPT trip reservation number between 5:30 a.m. and 7:30 p.m., Monday through Friday, to schedule your appointment. ADA eligible passengers can call on Saturday and Sunday. Reservations made one day in advance are required for most trips. Agency sponsored medical transportation may be requested up to two weeks prior to date of appointment.

Paratransit On board Rules

- Standing is not permitted when vehicle is in motion.
- Riders should be ready 60 minutes before their scheduled pickup time.
- Riders cannot change destination with the driver. Please coordinate any changes with the reservation center.
- There is a limit of three standard sized shopping bags per person.
- Seat belts must be used by all passengers.
- Children must use appropriate car seats on paratransit vehicles.

The Public is also welcome to attend the regular meetings of Pasco County Metropolitan Planning Organization's Citizen Advisory Committee. Call (727) 847-8140 for meeting information.